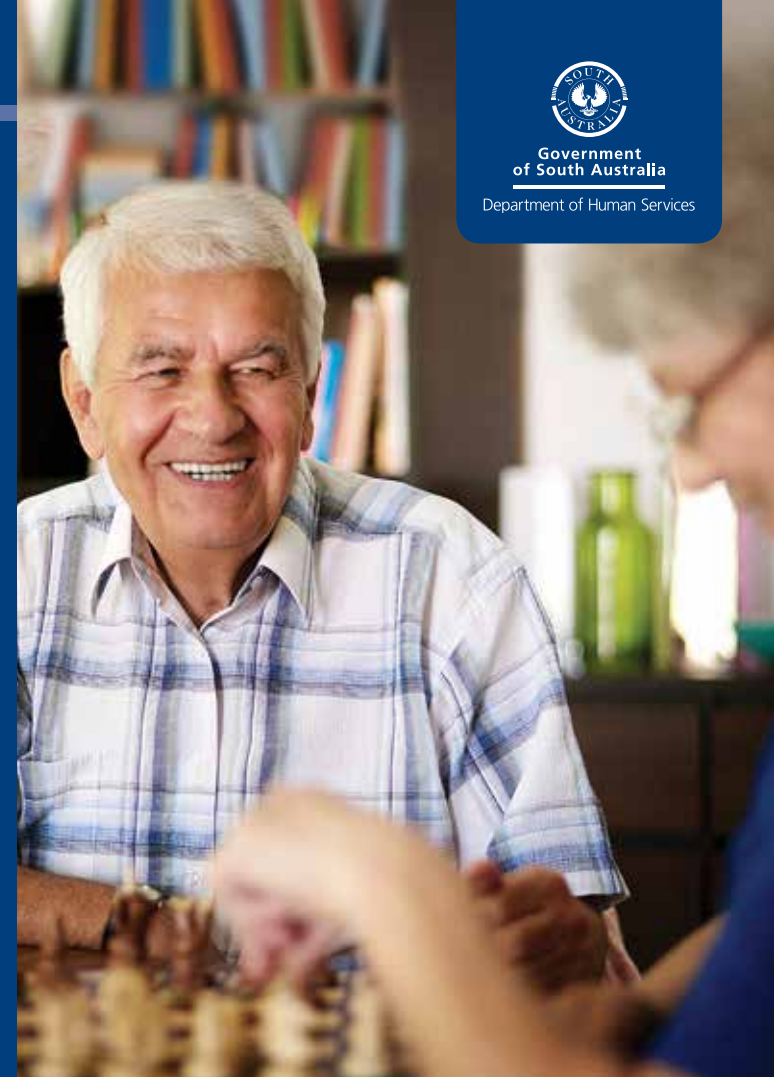




Government
of South Australia

Department of Human Services



Can I apply for a rebate if I have previously purchased a personal alert system?

A rebate for monitoring services costs is available for approved applicants who have previously purchased an approved monitored system.

How do I apply for the rebate?

Print and complete an application form with the help of a medical professional.

- Download the form at www.sa.gov.au/concessions/pasrs
- 1300 700 169 to have the form posted to you.

How do I fill out the application form?

ConcessionsSA can help you fill out an application form.

- pasrs@sa.gov.au
- 1300 700 169

The Catalyst Foundation can also assist you with filling out an application form. It is an information service that aims to improve the independence and quality of life for seniors by providing free information about available services and facilities.

Contact the Catalyst Foundation:

- www.catalystfoundation.com.au
- (08) 8168 8776
- SA Country Freecall 1800 636 368

Contact details:

Personal Alert Systems Rebate Scheme

- www.sa.gov.au/concessions/pasrs
- pasrs@sa.gov.au
- 1300 700 169 (Monday – Friday 9am to 5pm)
- (08) 8226 7047
- Reply Paid 292, Adelaide SA 5001

Text Telephone Service (TTY)

- A telephone text service is available for the hearing or speech impaired by contacting (08) 8226 6789

Feedback

DHS Client Feedback

- GPO Box 292, Adelaide SA 5001
- DHS.clientfeedbackandcomplaints@sa.gov.au

Alternative formats

This information can be provided in an alternative format or another language on request by calling 1300 700 169 (office hours) or email pasrs@sa.gov.au

Personal Alert Systems Rebate Scheme

The Personal Alert Systems Rebate Scheme helps older South Australians, who are at risk of falls and medical emergencies, to obtain a personal alert system, allowing them to live independently in their own homes for longer.

What is a personal alert system?

A personal alert system is a device that enables you to call for help in an emergency if you are unable to access or use a telephone.

Alert systems are usually a lightweight pendant worn on the wrist or around the neck, with a button to alert a monitoring service in an emergency.

What is the rebate?

The scheme provides a rebate of:

- up to \$380 for purchase and installation
- up to \$200* per year for monitoring services.

The rebate is paid directly to your chosen supplier.

Can I choose my alert system and/or supplier?

Only **approved** alert systems provided by an approved supplier are eligible for a rebate. For a list of approved alert systems and suppliers:

 visit www.sa.gov.au/concessions/pasrs

 call 1300 700 169

*\$250 until 30 September 2019, \$200 after 1 October 2019.

Am I eligible?

To be eligible for a rebate you must:

- be aged 75 years or older (65 years or older if you are of Aboriginal or Torres Strait Islander descent)
- have a Centrelink or Department of Veterans' Affairs (DVA) Pensioner Concession Card
- be a permanent resident of South Australia
- have sought an assessment for a Commonwealth Home Care Package (HCP) and been approved for a level 1 HCP **OR** approved for a Level 2 - 4 HCP and not been assigned an interim HCP **OR** assessed as not eligible for an HCP
- meet the additional clinical, functional and social criteria requirements.

What are the additional criteria?

Clinical criteria

- high risk of falls
- suffer from an ongoing major medical condition that requires an emergency response.

Functional criteria

- have sufficient physical and cognitive function to wear and operate the alert system
- be willing to wear the alert system while in your residence and to activate it if necessary.

A registered health professional must certify that you meet all the clinical and functional criteria.

Social criteria

You must meet **one** or more of the following:

- be living alone
- be alone for most of the day or night
- be living exclusively with someone who is unable to communicate using a phone in an emergency.

Who is not eligible for the rebate?

- people who have not sought an assessment for an HCP
- people approved for a Level 2 - 4 HCP who have been assigned an HCP
- people who have rejected an HCP
- veterans or veterans' widows/widowers who are eligible for the DVA Rehabilitation Appliances Program
- DVA Gold Card holders
- people who live independently in a retirement village where a personal alert system, or similar service, is included in the residence contract
- people who live in supported accommodation, such as a supported residential facility or residential aged care facility.