

Personal Alert Systems Rebate Scheme

Application for Approval

How to apply

- Step 1** Contact My Aged Care on 1800 200 422 to seek an in-home assessment for a Commonwealth Home Care Package (HCP). HCP is a separate program to the Personal Alert Systems Rebate Scheme (PARS). Eligibility for PARS is affected by any eligibility you may have under My Aged Care.
- Step 2** Read the PARS information sheet (page 2 and 3) and Application for Approval form carefully.
- Step 3** Complete the Application for Approval form. Sign and make sure you understand the Authority and Declaration statements in Section F.
- Step 4** A registered health professional must complete Section G to certify that you require, and are able to operate, a personal alert system, and that the information relating to your HCP assessment is correct.
- Step 5** Submit the completed form:
 - By email** pasrs@sa.gov.au
 - By fax** (08) 8226 7047
 - By post** **(no postage stamp required)**
Personal Alert Systems Rebate Scheme
Reply Paid 292
Adelaide SA 5001

For more information:

For information or help with filling out an application form or choosing an alert system, contact one of the organisations below.

Independent Living Centre (ILC) provides free information and advice on equipment to help individuals improve their quality of life and maintain their independence.

Web www.ilcaustralia.org.au

Email ilcsa@sa.gov.au

Phone (08) 8266 5260

Visit ILC at 11 Blacks Road, Gilles Plains

The Catalyst Foundation aims to improve the independence and quality of life for seniors by providing free information about available services and facilities.

Web www.catalystfoundation.com.au

Email information@catalystfoundation.com.au

Phone (08) 8168 8776 or 1800 636 368 (SA Country Freecall)

Visit Catalyst Foundation at 149 Currie Street, Adelaide



Why do I need to contact My Aged Care?

The Commonwealth Government program, My Aged Care, can help you access services at home which can improve your wellbeing and help you stay independent. Receiving help with regular activities at the right time can help you manage better at home. My Aged Care eligibility applies to those aged over 65, or aged over 50 for Aboriginal people. To find out more about My Aged Care:

Visit www.myagedcare.gov.au

Phone 1800 200 422

Eligibility for PARS is affected by any eligibility you may have under My Aged Care.

What is a personal alert system?

A personal alert system is a device that enables you to call for help in an emergency if you are unable to access or use a telephone. Alert systems are usually a lightweight pendant worn on the wrist or around the neck, with a button to alert a monitoring service in an emergency.

What is the rebate?

The scheme provides a rebate of:

- up to \$380 for purchase and installation
- up to \$200 per year* for monitoring services

* \$250 until 30 September 2019, \$200 from 1 October 2019

The rebate is paid directly to your chosen supplier.

Can I choose my alert system and/or supplier?

Only **approved** alert systems provided by an approved supplier are eligible for a rebate. For a list of approved alert systems and suppliers:

Visit www.sa.gov.au/concessions/pasrs

Call 1300 700 169

Am I eligible?

To be eligible for a rebate you must:

- be aged 75 years or older (65 years or older if you are of Aboriginal or Torres Strait Islander descent)
- have a Centrelink or Department of Veterans' Affairs (DVA) Pensioner Concession Card
- have sought an assessment for a Commonwealth Home Care Package (HCP) and been approved for a level 1 HCP **OR** approved for a Level 2 - 4 HCP and not been assigned an interim HCP **OR** assessed as not eligible
- be a permanent resident of South Australia
- meet the additional clinical, functional and social criteria requirements.

What are the additional criteria?

A registered health professional must certify that you meet **all** of the clinical and functional criteria.

Clinical criteria

- high risk of falls
- suffer from an ongoing major medical condition that requires an emergency response.

Functional criteria

- have sufficient physical and cognitive function to wear and operate the alert system
- be willing to wear the alert system while in your residence and to activate it if necessary.

Social criteria

You must meet **one** or more of the following:

- be living alone
- be alone for most of the day or night
- be living exclusively with someone who is unable to communicate using a phone in an emergency.

Who is not eligible for the rebate?

- people who have not sought an assessment for an HCP
- people approved for a Level 2 - 4 HCP who have been assigned an HCP
- people who have rejected an HCP
- veterans or veterans' widows/widowers who are eligible under the DVA Rehabilitation Appliances Program
- DVA Gold Card holders
- people who live independently in a retirement village where a personal alert system, or similar service, is included in the residence contract
- people who live in supported accommodation, such as a supported residential facility or residential aged care facility.

Who is a 'registered health professional'?

Your chosen registered health professional must be one of the following:

- registered medical practitioner or general practitioner (GP)
- nurse practitioner or registered nurse.

Liability

The Department of Human Services and/or the Minister for Human Services are not liable for ensuring that any personal alert system is:

- appropriate for an individual's circumstances
- delivered in a timely manner and in proper working order
- installed / repaired appropriately
- used appropriately by the individual
- responded to adequately upon activation.

If your application is approved:

If your application is successful you will receive a Letter of Approval. Your approval remains valid for six weeks from the approval date. You must choose a PARS approved supplier and system within that period. For a list of PARS approved suppliers and systems:

Visit www.sa.gov.au/concessions/pasrs

Call 1300 700 169

Make sure you tell your chosen PARS approved supplier that you have been approved for PARS.

Purchasing an alert system

ConcessionsSA will pay the approved supplier up to \$380 towards the purchase and installation of an approved alert system. The alert system must be installed at the applicant's residential address and only one alert system is available per household.

Monitoring

ConcessionsSA will pay up to \$250 per annum towards monitoring costs. From 1 October 2019, the monitoring rebate will reduce to \$200 per annum. Rebates are paid directly to your supplier. If the total charges are more than the rebate amount, you are responsible for paying the difference directly to your supplier.

Contact your supplier to discuss if the rebate changes will impact your monitoring costs.

If your application is declined:

If your application is declined, you will receive a letter advising you of the reasons for this decision, and who you can contact for more information or to discuss your application.

Page intentionally left blank

Personal Alert Systems Rebate Scheme

The rebate for the purchase of an alert system is only available to approved applicants for approved alert systems. If you buy an alert system before your application has been approved by ConcessionsSA, you will not receive a rebate for the purchase.

Section A – About you (the applicant)

Title Mr Miss Ms Mrs Other: _____

Given name(s): _____

Surname: _____

Date of Birth: _____

Residential address (exactly as it appears on your Centrelink or Department of Veterans' Affairs card)

_____ Postcode _____

Postal address (if different from above) _____

_____ Postcode _____

Home telephone: _____ Mobile: _____

Email: _____

Are you (or do you identify as) Aboriginal or Torres Strait Islander? Yes No

Are you a permanent resident of South Australia? Yes No - **you are not eligible**

Section B – Your income details

Q1 Are you eligible under the Department of Veterans' Affairs (DVA) Rehabilitation Appliances Program?

Yes - **you are not eligible** No

Q2 Do you hold a Centrelink or DVA Pensioner Concession Card?

Yes (**Gold Card holders are not eligible**) No - **you are not eligible**

Q3 Enter your Centrelink Customer Reference Number (CRN) or DVA file number:

CRN - - DVA

Section C – Your Commonwealth Home Care Package details

- Q4** Have you contacted My Aged Care to seek an in-home assessment for a Commonwealth Home Care Package (HCP)?
 Yes No - **contact My Aged Care on 1800 200 422 to seek an HCP assessment**
- Q5** Did My Aged Care arrange an in-home HCP assessment for you?
 Yes No (I wasn't eligible for an assessment) - **go to Q10**
- Q6** What is your Aged Care (AC) ID?
Your AC ID can be found on the top left corner of the front page of your My Aged Care Support Plan (underneath your name).
- Q7** What services were you **approved** as eligible to receive (this will be on your Support Plan)?
 Commonwealth Home Support Programme
 HCP (tick level) - Level 1 Level 2 Level 3 Level 4
- Q8** What services have you been **assigned**?
 Commonwealth Home Support Programme
 HCP (tick level) - Level 1 Level 2 Level 3 Level 4
 None - **go to Q10**
- Q9** Have you accepted your **assigned** programme/package? Yes No

Section D – Your living arrangements

- Q10** Do you live in accommodation where a personal alert system is included in the residence contract? Yes - **you are not eligible** No
- Q11** Do you live in supported accommodation, such as a supported residential facility or residential aged care facility? Yes - **you are not eligible** No
- Q12** Do you live alone? Yes - **go to Q16** No
- Q13** Are you alone for most of the day or night? Yes No
- Q14** What is the average amount of time you spend alone a week? _____ hours
- Q15** Do you live with someone who is able to communicate using a phone in an emergency?
 Yes No

Section E – Details of your personal alert system

- Q16** Have you purchased a personal alert system?
 Yes - **provide details** No - **go to Section F**

Name of supplier: _____

Name of system: _____

Date of purchase: **dd / mm / yyyy**

Section F – Applicant Authority and Declaration

I

(write applicant's name)

authorise:

- The South Australian Government Department of Human Services (DHS), to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my customer details and the Australian Government Department of Human Services (the Department) to provide the results of that enquiry to DHS.

and understand that:

- The Department will disclose personal information to DHS including my name/address/payment type/payment status/concession card status to confirm my eligibility for rebates or services.
- This consent, once signed, remains valid while I am a customer of DHS unless I withdraw it by contacting DHS or the Department.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rebates or services provided by DHS and providers of relevant services.

Yes **No** **(tick applicable box)**

I declare that:

- I am willing to wear a personal alert system while at my residence.
- I am willing to activate the personal alert system if necessary.
- I authorise the South Australian Government Department of Human Services (DHS) to request access to any medical records held by my treating general medical practitioner or other health professional for the purpose of determining if I qualify for a rebate or service.
- The details I have provided on this form are true and correct, and I agree to indemnify DHS against any loss or damage if the details provided are incorrect.
- I will notify DHS immediately if the information I have provided in this application changes OR to revoke this authority.
- I authorise DHS officers to contact me to conduct research on the product I purchased and to use the information provided on the application form to measure and monitor the success of the scheme.
- I understand that DHS may conduct inspections to verify a claim. In the event that the applicant is found to have provided false information, the rebate amount must be repaid.
- I understand that the Minister for Human Services reserves the right to alter, change or cancel the scheme at any time.
- I understand that DHS will access and exchange information with other government departments and relevant services providers in order to confirm my eligibility for a rebate or service, and for the ongoing administering of these rebates and services.
- I understand that my personal information will only be used or disclosed for purposes relating to the scheme in accordance with the Government of South Australia's Information Privacy Principles. Applicants wishing to update or access the information that DHS holds about them should contact DHS.
- I understand that it is an offence against section 140 of the *Criminal Law Consolidation Act 1935* (SA) to give misleading information on this document with the intention of deceiving DHS in order to receive a benefit.
- DHS may use information I have provided to check whether I am currently in receipt of, or may be eligible for, other South Australian concessions. If DHS determines that I may be eligible for other South Australian concessions, DHS can use information I have provided to contact me about my potential eligibility for other South Australian concessions.

Your signature: _____

Date: ____ / ____ / ____

Can we communicate with you on issues, such as government programs and services other than concessions?

Yes No

Section G – This section must be completed by a registered health professional

Answer ALL questions.

Q17 I am a currently practising:

- Registered medical practitioner or general practitioner (GP)
 Nurse practitioner or registered nurse

Q18 Is the applicant a high fall risk? Yes No

Q19 Does the applicant suffer from an ongoing major medical condition that requires an emergency response? Yes No

Q20 Does the applicant have sufficient physical function to operate a personal alert system?
 Yes No

Q21 Does the applicant have sufficient cognitive function to wear and operate a personal alert system?
 Yes No

Health professional declaration

I am a registered health professional, and my signature below certifies that:

- To the best of my knowledge the answers provided for Q4 to Q9 are true and correct.
- I have read all the information contained within this form and verify that it is correct to the best of my knowledge.
- I am not the applicant, nor an immediate family member.
- I agree to offer all reasonable assistance and records to assist the Personal Alert Systems Rebate Scheme to determine the applicant's eligibility.

Signature: _____ Date: ____ / ____ / ____

Name: _____

Provider / Registration number: _____

Employer / Organisation name: _____

Address: _____

Telephone: _____

Submit your application

By email pasrs@sa.gov.au

By fax (08) 8226 7047

By post (no postage stamp required)
Personal Alert Systems Rebate Scheme
Reply Paid 292, Adelaide SA 5001

For more information

Visit www.sa.gov.au/concessions/pasrs

Email pasrs@sa.gov.au

Phone 1300 700 169

A text telephone service available for the hearing and speech impaired by contacting TTY (08) 8226 6789