OFTA encourages the disclosure of information to prospective and current retirement village residents. This assists prospective residents to make informed choices about their housing options and matters that affect their lifestyle. Residents of retirement villages value efficient, effective and transparent management.

Consistent good practice by retirement village operators reflects positively on the retirement village industry. Residents and prospective residents who have a positive experience are more likely to promote retirement village living as an attractive housing and lifestyle option.

Retirement village operators have statutory obligations and rights under the Act and Regulations, as well as contractual rights and obligations as per the residence contract with each resident.

OFTA has developed a range of resource documents to assist operators of retirement villages to understand their obligations under the Act and Regulations and to encourage effective management and consistency across the retirement village industry. These documents reflect minimum content and can therefore be adapted to suit the size or style of any retirement village. These documents can be obtained from: http://www.sa.gov.au/seniors/retirementvillages

You must have a sound knowledge of the Act and Regulations to properly manage a retirement village. Operators should have on site the current version of the Act and Regulations. These can be purchased at a small cost from:

> Service SA Government Legislation Outlet
108 North Terrace,
Adelaide SA 5000
Telephone 13 23 24
Online at www.shop.service.sa.gov.au

Or

> Downloaded for free at www.legislation.sa.gov.au

Disclaimer: In developing this information sheet, every effort has been made to ensure that the information reflects the intent of the legislation and/or represents examples of best known practice. The information contained in these resources does not constitute legal advice. The Office for the Ageing recommends that you seek your own legal advice should you require interpretation of the legislation.

For more information
Office for the Ageing
Department for Health and Ageing
PO Box 196, Rundle Mall Adelaide 5000
Telephone: (08) 8204 2420
Email: retirementvillages@sa.gov.au

© Department for Health and Ageing, Government of South Australia. All rights reserved. FB: 171564-1 January 2018.