



WHEN COMPLETING THIS FORM

- Print clearly, using a black or dark blue pen only.
- Answer all questions, otherwise we may need to contact you for more information.
- Place in all applicable boxes.
- Make sure all declarations at the end of this form are signed.

SECTION A About you (the Applicant)

Enter your details as they appear on your Status Resolution Support Service (SRSS) identification

Title Mr Ms Mrs Miss Dr Other

Surname

Given names

Date of birth / /

Residential address

Address line 1

Address line 2

Suburb

Postcode

Postal address (if different from above)

Address line 1

Address line 2

Suburb

Postcode

Telephone

Email address

Centrelink Customer Reference Number (CRN)

SRSS program start date / /

SECTION B Your living arrangements

Q1 When did you first occupy the property you are living in? / /

Q2 Is there anyone living with you at your residential address who is not your spouse, dependant¹ or domestic partner²? Yes No
If yes, go to Q3 If no, go to Section C

Q3 If yes to Q2, do they receive a benefit from Centrelink? Yes No
If yes, go to Section C If no, go to Q4

Q4 If no to Q3, do they have an income of more than \$3,000 per year? Yes No

¹ "Dependants" includes children under the age of 16 years and full-time students between 16-24 years who attend school, college or university and children between 16-18 years in receipt of a SRSS Payment.

² "Domestic partner" include opposite sex de facto relationships, same sex de facto relationships and those who live together as close companions or life partners.

SECTION C Information required for an energy concession

Q5 Do you have an electricity account **in your name** from an energy retailer such as AGL or Origin (the name on your electricity account must be the same as the name on your SRSS identification)?

Yes No

*If yes attach, or scan and email, a copy of all pages of your most recent electricity bill
Overdue notices cannot be accepted*

SECTION D Authority and declaration

I authorise:

(write applicant's name)

The South Australian Government Department of Human Services (SA DHS) to view records held by my Status Resolution Support Service (SRSS) provider to determine if I am eligible for an energy concession.

I understand that:

- My SRSS provider and SA DHS will exchange personal information including my name/address/income status/payment status/program participation status to confirm my eligibility for an energy concession.
- This consent, once signed, remains valid while I am a customer of SA DHS unless I withdraw it by contacting SA DHS or my SRSS provider.
- If I withdraw my consent I may not be eligible for the energy concession provided by SA DHS.

I declare the following:

- The details I have provided on this form are true and correct.
- I will notify SA DHS immediately if the information I have provided changes OR to revoke this authority.

Your signature

Date

 / /

SECTION E Status Resolution Support Service (SRSS) provider declaration

Eligibility criteria for an energy concession

To be eligible the applicant's principal place of residence must be in South Australia and they must:

- be receiving case management and/or support from an organisation contracted by the Department of Home Affairs to provide services under the SRSS program; AND
- be verified as an asylum seeker; AND
- meet low income requirements; AND
- hold an energy account in their name for their principal place of residence.

SRSS provider declaration

I certify as correct the details of the applicant named on this application form. I have verified these details by inspection of the records held by this institution or by viewing photo identification and an Income Statement from Centrelink. I certify that the applicant is an SRSS program participant. I declare that this applicant meets the eligibility criteria for a South Australian Government Department of Human Services (SA DHS) issued energy concession. I agree that this organisation will, upon request by SA DHS, confirm whether these details remain correct. I agree that I will notify SA DHS immediately if I become aware of any of the applicant's details changing.

Signature of
authorised
person

Date

 / /

Name of signatory

Name of SRSS provider

Telephone

Submit your application

BY EMAIL

DHS.CPRTeam@sa.gov.au

BY POST (no postage stamp required) to:

ConcessionsSA

Reply Paid 292

ADELAIDE SA 5001

For more information

Visit www.sa.gov.au/concessions

Email concessions@sa.gov.au

Contact the ConcessionsSA Hotline on 1800 307 758

A text telephone service is available for the hearing and speech impaired by contacting TTY (08) 8226 7689