


Can I apply if I have previously purchased a personal alert system?

If you purchased a device more than five years ago, you may be eligible to apply for an upgraded device.

How do I apply?

Complete an application form with the help of a medical professional.

 Download the form at www.sa.gov.au/concessions/pasa

 1300 700 169 to have the form posted to you.



Contact details:

Personal AlertSA

 www.sa.gov.au/concessions/pasa

 pasa@sa.gov.au

 1300 700 169 (Monday – Friday 9am to 5pm)

 Reply Paid 292, Adelaide SA 5001

Feedback

DHS Client Feedback

 GPO Box 292, Adelaide SA 5001


 DHS.clientfeedbackandcomplaints@sa.gov.au

Catalyst Foundation

The Catalyst Foundation can assist you with filling out an application form.

The Catalyst Foundation is an information service that aims to improve the independence and quality of life for seniors by providing free information about available services and facilities.

 www.catalystfoundation.com.au

 (08) 8168 8776

 SA Country Freecall 1800 636 368

Personal AlertSA



Personal AlertSA (PASA) provides funding towards the purchase and/or monitoring of approved personal alert systems.

Alert systems support older South Australians who are at risk of falls and medical emergencies to age well, live independently in their home, and remain connected to their community for longer.

What is a personal alert system?

A personal alert system is a device that enables you to call for help in an emergency if you are unable to access or use a telephone.

Alert systems are usually a lightweight pendant worn on the wrist or around the neck, with a button to alert friends, family, or an approved monitoring service, in an emergency.

What does PASA provide?

- a subsidised personal alert system
- subsidised monitoring services.

Funds are paid directly to your chosen PASA supplier.

Can I choose my alert system and/or supplier?

Only **approved** alert systems provided by an approved supplier are eligible for PASA.

For a list of approved alert systems and suppliers contact PASA or visit:

 www.sa.gov.au/concessions/pasa

Am I eligible?

To be eligible you must:

- ✓ be aged 75 years or older (65 years or older if you are Aboriginal)
- ✓ have a Centrelink or Department of Veterans' Affairs (DVA) Pensioner Concession Card
- ✓ be a permanent resident of South Australia
- ✓ have sought an assessment from My Aged Care for aged care services and been assessed as one of the following:
 - approved for a Commonwealth Home Support Programme (CHSP)
 - approved for a level 1 Home Care Package (HCP)
 - approved for a level 2-4 HCP and not assigned an interim HCP
 - assessed as not eligible for an HCP
- ✓ meet the additional clinical, functional and social criteria requirements.

What are the additional criteria?

Clinical criteria

- ✓ high risk of falls
- ✓ suffer from an ongoing major medical condition that requires an emergency response.

Functional criteria

- ✓ have sufficient physical and cognitive function to wear and operate the alert system
- ✓ be willing to wear the alert system and to activate it if necessary.



A registered health professional must certify that you meet all the clinical and functional criteria.

Social criteria

- ✓ You must meet one or more of the following:
 - be living alone
 - be alone a minimum of five consecutive hours, four times a week
 - be living exclusively with someone who is unable to communicate using a phone in an emergency.

Who is not eligible?

- ✗ people who have not sought an assessment for aged care services from My Aged Care
- ✗ people approved for a level 2-4 HCP who have been assigned an HCP
- ✗ people who have rejected an HCP or CHSP
- ✗ people currently participating in the Transitional Care Programme (TCP)
- ✗ veterans or veterans' widows/widowers who are eligible for the DVA Rehabilitation Appliances Program
- ✗ DVA Gold Card holders
- ✗ people who live independently in a retirement village where a personal alert system, or similar service, is included in the residence contract
- ✗ people who live in supported accommodation, such as a supported residential facility or residential aged care facility.