



Completing this form

- Write clearly, using a black or blue pen only.
- Put a tick in boxes
-  This symbol means you must provide a document with your application as evidence.
-  This symbol means there is important information for you to read.
- You must sign Section L at the end of this application.
- If you need help to fill in this form, discuss with your support provider or phone 1800 667 110.

What this form is for

Asylum seekers living in South Australia can use this form to apply for concessions for:

- Energy
- Water
- Cost of Living Concession
- Public transport
- Glasses

SECTION A: About you (the Applicant)

Family name

Given names

Date of birth

 / /
DD MM YYYY

Residential address – where you live

Address

Suburb

Postcode

Postal address – where you get your letters, if this is different to where you live.

Address

Suburb

Postcode

Phone

Email

SECTION B: Visa and support status

Q1 What is your visa status? Tick one and attach your document.

Asylum seeker with a Bridging visa E (BVE)

This means you:

- have applied for protection
- hold a BVE or are applying for one, or you held one in the past but it expired (and you don't hold any other visa).



If you are applying on your own.

Attach a supporting document from the Department of Home Affairs. This could be your BVE grant notice or an acknowledgement of a BVE or protection visa application.



If you are applying as a client of one of the Designated Agencies shown below. Your support provider must complete Section K on page 6 before you submit this application.

Arrived from a recognised conflict and hold an eligible visa type, as described at:

sa.gov.au/concessions/asylumseekers



Attach a copy of your passport or driver's licence, which shows your country of residence.



Asylum seeker receiving support through Status Resolution Support Services (SRSS recipient).



Your SRSS provider must complete Section K on page 6 before you submit this application.

Designated Agencies:

- Red Cross
- St Vincent de Paul Society
- Life Without Barriers (SRSS provider)

SECTION C: Travel document details

The Department of Human Services needs information from your passport or ImmiCard to check your eligibility for concessions.

Q2 Which document will you provide details from? Tick one:

- Passport ImmiCard (can be expired)

Provide details exactly as they appear on your travel document:

Passport or Immicard number

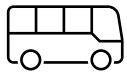
Full name

Country of document (passport only)

SECTION D: Transport Concession Card

We will send you a Transport Concession Card (TCC) to your postal address.

You can use the TCC in two ways:



1 For cheaper travel on public transport.

Take your TCC with you when you travel on buses, trains, and trams in SA.

Visit sa.gov.au/concessions/asylumseekers for more information about the TCC.



2 For cheaper glasses at some optometrists.

Show your TCC at an optometrist that has joined the GlassesSA program.

Visit sa.gov.au/concessions/glassessa to find a participating optometrist near you.

Children younger than 5 and most full-time students do not need a TCC.

If other members of your household need a TCC they must submit a separate application form.

█ To apply for a Transport Concession Card ONLY, which includes discounts on glasses:

Tick this box and → go to Section J

SECTION E: Your living arrangements

Q3 What are your living arrangements? Tick one:

Private tenant with a lease agreement Rooming house

Community housing – name of provider:

Other – describe:

Rooming house means a property with 2 or more rooms for rent, where residents are entitled to a rooming house agreement under the *Residential Tenancies Act 1995*.

Q4 When did you start living at your address?

Date:

/

/

DD

MM

YYYY

SECTION F: Cost of Living Concession

Q5 Did you live at a different address on 1 July?

Yes – write the address below No → go to Section G

Address

Suburb

Postcode

Q6 What were your living arrangements on 1 July?

Private tenant Rooming house Community housing

Other – describe:

SECTION J: Authority and declaration by Applicant

I

write your full name

authorise:

The Department of Human Services (DHS) to check my immigration status using the Department of Home Affairs' Visa Entitlement Verification Online (VEVO) Service database, or with my SRSS provider or Designated Agency, as required for the purposes of confirming eligibility for concessions.

understand that:

- DHS will access VEVO to confirm my immigration status as required to confirm eligibility for concessions.
- If I applied via a Designated Agency or SRSS provider, DHS will exchange information about my status with my provider.
- This consent, once signed, remains valid while I am a customer of DHS unless I withdraw it by contacting DHS.
- If I withdraw my consent, I may not be eligible for the concessions provided by DHS.

You must tick the applicable box

Yes

No

declare that:

- The details I have provided on this form are true and correct.
- I will notify DHS immediately if the information I have provided changes OR to revoke this authority.
- I understand that DHS will access and exchange information with my Designated Agency or SRSS provider (as applicable) and utility providers in order to confirm my eligibility for the concessions I have applied for, and for the ongoing administering of these concessions.
- I understand that it is an offence against section 140 of the *Criminal Law Consolidation Act 1935* to give misleading information on this document with the intention of deceiving DHS in order to receive a benefit.
- DHS may use information I have provided to check whether I am currently in receipt of, or may be eligible for, other South Australian concessions. If DHS determines that I may be eligible for other South Australian concessions, DHS can use information I have provided to contact me about my potential eligibility for other South Australian concessions.

Signature:

Date:

DD

MM

YYYY

Submit your application



Email:

TransportConcessionCardSA@sa.gov.au



Post:

ConcessionsSA

Reply Paid 292

Adelaide SA 5001

(No postage stamp needed)

More information



Website

sa.gov.au/concessions/asylumseekers



Email

TransportConcessionCardSA@sa.gov.au



Phone

1800 667 110

! This page is only required for asylum seekers who are receiving support from either:

- a **Designated Agency**
- a **Status Resolution Support Service (SRSS) provider**

Only the support provider should complete this section. DHS will contact support provider in relation to this application.

SECTION K: Certification by Support provider

1 Name of provider
(the 'Agency')

2 On behalf of the Agency, I confirm that the applicant:

- resides principally in SA
- is receiving aid from this agency

and either **(tick one)**

has applied for protection and either holds a Bridging visa E, is applying for one, or held one in the past but it has expired (and they don't hold any other visa)

is receiving support through the Australian Government's SRSS (may only be confirmed by the SRSS provider).

3 I certify that the information I have provided in this certification form is true and correct.

I understand it is an offence to provide false or misleading information.

I declare that I am authorised on behalf of the Agency to make this certification.

I agree that the Agency will, upon request by DHS, confirm whether these details remain correct.

I agree to notify DHS immediately if I become aware of any of the applicant's details changing.

Signature:

Date:

DD

MM

YYYY

Authorised person's name

Phone

Email

Designated Agencies:

- Red Cross
- St Vincent de Paul Society
- Life Without Barriers (SRSS provider)