

Application for Household Concessions

This form is for applying for **household concessions**.

Household concessions can help people with paying bills at home such as:



- Energy
- Water and sewerage services
- Emergency Services Levy (which is for homeowners only)

We also pay the Cost of Living Concession.

You must fill this form out as much as possible.

You will need your Centrelink or Department of Veterans' Affairs card.

You can ask for help to fill in the form.

You can call us on 1800 307 758 or email us at concessions@sa.gov.au if you have questions about how to fill in the form.



You can also read the 'Are You Eligible' brochure. It tells you what you can get concessions for.



Section A: About you

Write your details exactly as they are on your Centrelink or Department of Veterans' Affairs card.

Title (tick your answer)

Mr Ms Mrs Miss Mx

First Name

Middle name

Family Name

Date of birth

_____/_____/_____



Residential Address.

This is where you live.

Address

Suburb

Postcode



Postal address

This is where your letters get sent to. Only fill this part out if it is different to where you live.

Address

Suburb

Postcode



Contact details

This is how we get in contact with you.

Home number

Mobile number

Email address

What is the best way to contact you? Tick your answer.



SMS/Text



Email



Phone call



Letter



If you would like us to talk to someone else about your concessions, please sign and send us a letter of permission with the person's details. You can send a Power of Attorney document instead if you have one.

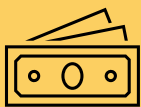
Are you Aboriginal or Torres Strait Islander? Tick your answer.

Aboriginal

Torres Strait Islander

Both

Neither



Section B: Your income details

This is information about your Centrelink or Department of Veterans' Affairs (DVA) number.

Your Centrelink Reference Number

This is the number on your Centrelink card

Your DVA File Number

This is the number on your DVA card



Section C: Your bank details

You must give your bank details to get some of your concession payments. This is not the number on your bank card.

BSB number

(6 numbers)

Bank account number

(5 to 9 numbers)

Bank account holder's name

Tick this box if your name is not on the bank account.



The Department of Human Services (DHS) will only use your bank details for making concession payments.

DHS will only share your bank details with people involved in putting concession payments into your account.



Section D: Your living arrangements

This is information about where you live.

When did you first start living where you are living? _____ / _____ / _____

You can put an approximate date if it was more than 2 years ago.

What are your living arrangements? Tick your answer.

Homeowner – it can be you or your spouse

Private rental.

SA Housing Trust rental.

Community housing – Write the provider name

Retirement village – Write the village or complex name

Residential park – Write the park name

Disability Supported Accommodation, like NDIS

Supported Residential Facility

Rooming house

Other – give details _____

A **Supported Residential Facility** is a home that helps people with daily living and follows the rules of the Supported Residential Facilities Act.

Rooming house means you rent one room in a home and you have a 'rooming house agreement'. This is different to most shared rental homes.

The home has two or more rooms for rent and follows different rules under the law.



If you hold a life estate in your home under a Will, send us copy of the Will with your application.

If you live in a Retirement Village, tick your answer below.

I paid to buy my home in the village, and I don't pay rent

I paid a bond when I moved into the village, and I pay rent

You can ask your village manager if you don't know.

If you live in a Residential Park, tick your answer below.

I own the **dwelling** that I live in

I rent the **dwelling** that I live in

Dwelling means the caravan, cabin, or moving home that you sleep in.

You can ask your park manager if you don't know.

Who are the other owners of your house – This is a question for homeowners

First Name		
Family Name		
Relationship to you		

Do they live with you in the same house? Tick your answer



Yes



No



If you live with more people than the table has space for, write their information on another piece of paper and attach it with your application.



Section E: Cost of Living Concession

Eligibility is assessed each year on 1 July.



This means we will review your concession every year.

You need to know your living arrangements on 1 July.

Did you live somewhere else on 1 July? Tick your answer.



Yes



No

If yes, write where you lived on 1 July below.

Address

Suburb

Postcode

What were your living arrangements on 1 July? Tick your answer.

- Homeowner – this can be you or your spouse
- Private rental.
- SA Housing Trust rental.
- Supported Residential Facility – you can check what this means on page 5
- Rooming house – you can check what this means on page 5
- Other

Section F: Energy concession



This is information about your electricity bill at home.
The electricity bill must be in your name.

If you live in a residential park, you do not have to do this section.

How are you billed for electricity? Tick your answer.

Bill from an electricity provider – for example AGL, Origin

Bill from your retirement village operator or complex.

Generate own energy.

Other – give details _____

If you have an electricity bill, write details from the bill below.

Name of your electricity provider

Account number

Account name

This is the person's name that is first on the bill

National Meter Identifier

This is the 'NMI' number on your electricity bill

Most recent billing period

____ / ____ / ____ to ____ / ____ / ____

Section G: Water and sewerage concession



This is information about your water bill at home.

If you live in a SA Housing Trust rental, a retirement village, or a residential park, you do not have to do this section.

Water

How are you billed for water? Only tick one answer below.

- SA Water
 - As part of your rental agreement at your rental – tick 1 answer below
 - Water supply and all water use.
 - Supply charges only.
 - Water use only.
 - Excess water use only.
 - I do not pay for water.
 - Other – who does your water bill come from?
-

Some people can get top up water concession payments at the end of each financial year.



If you pay a SA Water bill, you don't have to do anything to get a top up payment.

If you pay a water bill to someone else, you will need to send them to ConcessionsSA to get the top up.

Visit the website sa.gov.au/concessions or call ConcessionsSA on 1800 307 758 if you need help sending in your bills.

Sewerage – this is a question for homeowners

How are you billed for sewerage services? Only tick one answer below.

- SA Water.
- Council rates notice (Community Wastewater Management System charge).
- Private company – write the company's name
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- Septic tank or aerobic wastewater system

Section I: Authority and declaration



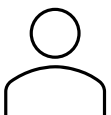
This is where you give us, the Department of Human Services, permission to use your information, and tell us that the information you give us is true.



In this section, please read, tick all the boxes and sign at the bottom if you agree.



If you don't agree, don't send this form to us. You won't be able to get concessions from us if you don't agree.



I

(Your name)

Authorise:



- The South Australian Government Department of Human Services (DHS) to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my customer details and Services Australia (the agency) to provide the results of that enquiry to DHS.

Understand that:

- Services Australia will disclose personal information to DHS including my name, date of birth, address, concession card status, payment type, payment status, dependents to confirm my eligibility for relevant concessions, rebates or services.

This consent, once given, remains valid while I am a customer of DHS unless I withdraw it by contacting DHS or Services Australia.



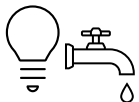
If I withdraw my consent or do not alternatively provide proof of my circumstances / details, I may not be eligible for the concessions, rebates or services provided by DHS.

Confirm that:

The details on this form are true and correct.

If the information I give is not correct, I will have to give the money back that DHS has given me.

I will let DHS know if my information changes.



I will let DHS know if I no longer give permission for them to have my information and I do not want to go ahead with this form.

I understand that DHS will access and share my information with other government departments, **utility providers**, and retirement village or residential park operators, to confirm that I can get the concessions I have applied for.



Utility providers are places who manage your electricity and water at home.

I understand that it is against the law to give incorrect information on this form.

DHS may use my information to check if I am able to get other South Australian concessions.



My signature _____



Date ____/____/____



DHS will automatically assess all applicants for standard **backdates** for the energy, water and sewerage, and Emergency Levy concessions.

Backdates mean you will get payments for the time you were eligible for the concession, if it is before you send us your form.

Backdates cannot be applied for the Cost of Living Concession.

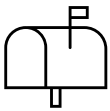


How to submit your application



Email it to:

Concessions@sa.gov.au



Post it to:

ConcessionsSA
Reply Paid 292
Adelaide SA 5001

No postage stamp is needed. Write the above address on an envelope and put it straight into a post box.



For more information



Website: sa.gov.au/concessions



Email: concessions@sa.gov.au



Phone: 1800 307 758

If you haven't heard from us after 2 weeks, it is okay to call us or email us to ask about your application.