

13. Contact details & further information

Service SA customer service centres

For most marine enquiries, including registration, licensing and special permits contact:

Telephone: 13 10 84

www.sa.gov.au/customerservice

Credit card payments for registration renewals

(24 hours a day; change of address can also be performed online through EzyReg).

Telephone: 1300 363 805
8 am—6 pm, Monday to Friday.

www.sa.gov.au/ezyreg

Marine operations

For general boating, safety enquiries, reporting accidents, incidents and navigational advice contact:

Telephone: 1300 183 046
9 am—5 pm, Monday to Friday.

dpti.recreationalboatingunit@sa.gov.au

www.sa.gov.au/boatingmarine

Aquatic reserves and marine parks

(refer to FISHWATCH)

Australian Builders Plate

South Australian Government website:

www.sa.gov.au/boatingmarine

Australian Communications and Media Authority (ACMA)

For radio frequency enquiries

Telephone: 1300 850 115

www.acma.gov.au

Australian Maritime College (AMC)

For the Marine radio operator's handbook and Marine Radio Operator's Certificate of Proficiency, contact the Office of Marine Communications at AMC

Telephone: 1300 365 262

www.amc.edu.au/omc

Australian Maritime Safety Authority (AMSA)

General enquiries: (02) 6279 5000 (during EST business hours)

www.amsa.gov.au

Register a 406 MHz beacon or maritime mobile service identity (MMSI)

www.beacons.amsa.gov.au

Bridges – Port River

General enquiries

Telephone: 1800 018 313

Radio: VHF Channel 68 using call sign either 'Birkenhead Bridge' or 'Prexy Bridge'.

Boat Code

For a list of South Australian Boat Code agents

www.sa.gov.au/boatingmarine

Telephone: 13 10 84

(Service SA customer service centre)

Border Watch

Telephone: 1800 009 623 (24 hours a day)

www.border.gov.au

Bureau of Meteorology (BOM)

Reports for South Australian coastal waters are available at all times

www.bom.gov.au/marine

Telephone recorded forecast service for all areas of South Australia 1900 955 365 (charges apply)

Department of Environment and Water (DEW)

General enquiries

Telephone: (08) 8204 1910

www.environment.sa.gov.au

- Report a stranded or injured marine mammal
- Animal welfare
- Coast & Marine conservation
- Historic shipwrecks
- Marine parks

Water Connect

www.waterconnect.sa.gov.au

Riverbank collapse hotline

Telephone: 1800 751 970 (24 hours)

Department of Planning, Transport and Infrastructure (DPTI)

General boating safety and Boat Code enquiries

Telephone: 1300 183 046

www.sa.gov.au/boatingmarine

Boat Registration and Licensing enquiries

Telephone: 13 10 84

www.sa.gov.au/customerservice

Traffic Management Centre

Telephone: 1800 018 313

For enquiries relating to the ferry (River Murray), general marine issues, marinas, boat ramps, marine works program, jetty damage, navigation beacons faults and emergencies

Marine Safety Officers

Telephone: (08) 8260 0554

(ask for the office near your area)

Offices:

Adelaide	Port Lincoln
Goolwa	Renmark
Murray Bridge	

Disposing of unwanted EPIRBs

- All Battery World stores across Australia have collection bins for unwanted EPIRBs – charges may apply. Visit to www.batteryworld.com.au for locations.
- Volunteer marine rescue groups may also accept unwanted EPIRBs (please contact before drop-off. Beacons must not be left at an unattended squadron):
 - SA Sea Rescue Squadron Radio Room
 - Australian Volunteer Coast Guard
 - Whyalla Sea Rescue

For details of other squadrons, go to the South Australian State Emergency Service website

www.ses.sa.gov.au

DPTI - Ceduna transaction centre

Ceduna (limited transaction service)

c/- Ceduna District Council

44 O'Loughlin Terrace

Ceduna SA 5690

Telephone: (08) 8625 3407

Environment Protection Authority

Telephone: (08) 8204 2004

www.epa.sa.gov.au

Illegal Dumping

Flinders Ports Pty Ltd

General enquiries

Telephone: (08) 8447 0611

www.flindersports.com.au

Flinders Ports emergency number

Telephone: (08) 8447 0600

Hydro Survey

Telephone: 1800 060 450

www.hydrosurvey.com.au

Report oil spills

Telephone: (08) 8248 3505 or call VHF Radio Channel 12 (24 hours a day)

Harbors and Navigation Act 1993 & Regulations 2009

Refer to www.legislation.sa.gov.au click 'Act' or 'Regulations and rules', and select from the alphabetical list.

Locks

Refer SA Water at

www.sawater.com.au

LPG

Information regarding gas installations or incident reporting

Office of the Technical Regulator

Telephone: (08) 8226 5500
www.sa.gov.au

Marine mammals and Shark sightings

If you find a stranded or injured marine mammal (refer to the Department for Environment and Water)

If you see a dead marine mammal or a marine mammal being harassed (refer to the Department for Environment and Water)

If you see a shark near swimmers or where it could harm humans, report the location, description, distance to shore, and your contact details to:

FISHWATCH

Telephone: 1800 065 522

SA Police Water Operations Unit

Telephone: (08) 8242 3466

Marine parks

General enquiries

Telephone: (08) 8204 1910
www.marineparks.sa.gov.au

Murray Watch

Telephone: (08) 8531 0710
www.murraywatch.org.au

National and interstate maritime authorities

Australian Maritime Safety Authority
www.amsa.gov.au

New South Wales
www.rms.nsw.gov.au

Northern Territory
www.nt.gov.au

Queensland
www.msq.qld.gov.au

Tasmania
www.mast.tas.gov.au

Victoria
www.transportsafety.vic.gov.au

Western Australia
www.transport.wa.gov.au

Notices to mariners

www.sa.gov.au

Office of the Technical Regulator

Electrical, plumbing and gas compliance

Telephone: (08) 8226 5500
www.sa.gov.au

Oil spills and Marine Pollution

Telephone: (08) 8248 3505
or call VHF Radio Channel 12 (24 hours)

Outer Harbour Vessel Traffic Services (formerly Signal Station)

Telephone: (08) 8248 3505
or VHF Radio Channel 12 (24 hours)

Paringa Bridge

The bridge opening hours are Monday to Friday between 9.30 am and 2.30 pm.

Telephone: 0408 955 322 at least two hours before the bridge needs to be opened.

Primary Industries and Regions SA

General enquiries

Telephone: (08) 8204 1380
www.pir.sa.gov.au/fishing

FISHWATCH

Telephone: 1800 065 522 (24-hour hotline)

Rescue Coordination Centre (RCC-Australia)

General enquiries

Telephone: (02) 6230 6811 (EST office hours)
www.amsa.gov.au/search-and-rescue

Maritime search and rescue

Telephone: 1800 641 792
 (24-hour emergency number)

River levels/riverbank slumping or collapse

Riverbank collapse hotline
 Telephone: 1800 751 970 (24 hours)

RSPCA

Telephone: 1300 4 RSPCA
 (1300 477 722)

SA Police

For life-threatening emergencies

Telephone: 000

SA Police Water Operations Unit

Telephone: (08) 8242 3466

Police attendance

Telephone: 13 14 44

Crime Stoppers

Telephone: 1800 333 000

Service SA Customer Service Centres

Telephone: 13 10 84
www.sa.gov.au/customerservice

Shipwreck sites

(refer to the Department of Environment and Water)

South Australian Museum

Telephone: (08) 8207 7500

State Emergency Services

Storm or flood emergency

Telephone: 13 25 00

Life-threatening emergencies

Telephone: 000
www.ses.sa.gov.au

SA Water

www.sawater.com.au

Adelaide

Telephone: 1300 650 950

Berri

Telephone: (08) 8595 2222

Volunteer Marine Rescue

Contact via Marine Radio as follows.

- VHF channel 16
- MF/HF channels 4125, 6215, or 8291 kHz
- 27 MHz channel 27.88

Waste oil stations

Restricted to commercial fishing operators only
 Telephone 1800 018 313

Waste water (Grey water and Black water)

Telephone: (08) 8204 2004

The Code of Practice for vessel and facility management (marine and inland waters) is available at (all hours)

www.epa.sa.gov.au

Publications:

For information regarding available publications refer to

www.sa.gov.au/boatingmarine

Answers to self-check questions

Chapter 1: **1. B 2. A 3. B 4. A**

Chapter 2: **1. C 2. D 3. D**

Chapter 3: **1. B 2. D 3. B 4. C**

Chapter 4: **1. A 2. D 3. C**

Chapter 5: **1. A 2. D**

Chapter 6: **1. A 2. C 3. B 4. A 5. D 6. B 7. B**

Chapter 7: **1. B 2. A 3. B 4. A 5. C 6. A**

Chapter 8: **1. C 2. D 3. D**

Chapter 9: **1. B 2. D 3. E**

Chapter 10: **1. A 2. B 3. A 4. C**

Chapter 11: **1. C 2. B 3. A 4. B 5. B**

Chapter 12: **1. C 2. A 3. C**

Acknowledgements:

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