



APPLICATION FOR THE COST OF LIVING CONCESSION

WHEN COMPLETING THIS FORM

- Print clearly, using a black or dark blue pen only.
- Use BLOCK LETTERS and print one character in each box.
- Place in all applicable boxes.
- Answer all the questions, otherwise we may need to contact you for further information.
- Make sure you sign the authority and declaration at the end of this form.

Use this form to apply for the Cost of Living Concession. Applications must be received between 1 July and 31 October. Your eligibility will be assessed on your circumstances at 1 July.

S M I T H S T

SECTION A About you (the Applicant)

(Enter your details exactly as they appear on your Centrelink or Veterans' Affairs card)

Title Mr Ms Mrs Miss Dr Other

Surname

First name

Middle name(s)

Date of birth / /

Residential address on 1 July

Address line 1

Address line 2

Suburb

Postcode

Postal address (if different from above)

Address line 1

Address line 2

Suburb

Postcode

Telephone Home Mobile

Email address

Do you identify as an Aboriginal person and/or a Torres Strait Islander person? Yes No



SECTION D Your banking details

Note: You must provide your electronic funds transfer (EFT) banking details to receive your Cost of Living Concession. Contact your bank or credit union if you are unsure of your account details.

Name of your bank or credit union

BSB number

 -

(6 digits)

Account number

(maximum 9 digits)

Account holder's name

The Department of Human Services (DHS) undertakes not to use your banking details for any purpose other than paying concessions for which you are eligible. DHS will not disclose your banking details to, or share them with, any person or organisation other than those who are directly involved in processing concession payments to your account.

SECTION E Authority and declaration (Ensure you read and fully complete both sections below)

I

authorise:

(write applicant's name)

- The South Australian Government Department of Human Services (SA DHS) to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service.
- The Australian Government Department of Human Services to provide the results of that enquiry to SA DHS.
- SA DHS and the providers of the relevant services, both past and present, to access and exchange information required to confirm my eligibility for the concession I have applied for.

I understand that:

- The Australian Government Department of Human Services will disclose personal information to SA DHS including my name/address/concession card status/payment type/payment status to confirm my eligibility for relevant concessions, rebates or services.
- This consent, once given, remains valid while I am a customer of SA DHS unless I withdraw it by contacting SA DHS or the Australian Government Department of Human Services.
- I can get proof of my circumstances/details from the Australian Government Department of Human Services and provide it to SA DHS so that my eligibility for relevant concessions, rebates or services can be determined.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concessions, rebates or services provided by SA DHS.

Your signature

Date

 / /

I declare that:

- The details I have provided on this form are true and correct, and I agree to indemnify the South Australian Government Department of Human Services (SA DHS) against any loss or damage if the details provided are incorrect.
- I will notify SA DHS immediately if the information I have provided in this application changes OR to revoke this authority.
- I understand that it is an offence against section 140 of the *Criminal Law Consolidation Act 1935* to give misleading information on this document with the intention of deceiving SA DHS so as to receive a benefit.
- SA DHS may use information I have provided to check whether I am currently in receipt of, or may be eligible for, other South Australian concessions. If SA DHS determines that I may be eligible for other South Australian concessions, SA DHS can use information I have provided to contact me about my potential eligibility for other South Australian concessions.

Your signature

Date

 / / 

Important information

1. **Housing SA tenants:** do not send in your tenancy agreement, we will confirm your tenancy details directly with Housing SA.
2. **Private tenants:** you must provide a copy of your residential tenancy agreement showing your name, if you have not provided one before.
3. **Residents of an approved resident funded retirement complex – under the *Retirement Villages Act 2016*:** you must provide a copy of your contract, or a copy of pages from your contract showing your name, your retirement village name, whether you hold a license to occupy or are a tenant and your signature page.
4. **Residents of a residential park:** you must provide a copy of your residential park site agreement or tenancy agreement.
5. **Tenants of a Community Housing property:** you must provide a copy of your residential tenancy agreement showing your name, if you have not provided one before.
6. **Holders of a Low Income Health Care Card:** you must provide a copy of both sides of your card.
7. **Holders of a Commonwealth Seniors Health Card:** you must provide a copy of both sides of your card.

Have you:

- completed all relevant sections of the form?
- if you are a private tenant, attached a copy of your residential tenancy agreement if you have not provided one before?
- if you live in a residential park, attached a copy of your residential park site agreement or residential park tenancy agreement if you have not provided one before?
- if you live in a Community Housing property, attached a copy of your residential tenancy agreement if you have not provided one before?
- if you live in a retirement village, attached a copy of your contract or tenancy agreement if you have not provided one before?
- if you have a Low Income Health Care Card, attached a copy of both sides of your card?
- if you have a Commonwealth Seniors Health Card, attached a copy of both sides of your card?
- provided your EFT banking details?
- signed the two authority and declaration statements?

Submit your application

Applications can be lodged between 1 July and 31 October of the year for which the application is being made.

BY POST (no postage stamp required) to:

ConcessionsSA
Cost of Living Concession
Reply Paid 292
ADELAIDE SA 5001

BY EMAIL

costoflivingconcession@sa.gov.au

For more information

Contact the ConcessionsSA Hotline on 1800 307 758

Email: costoflivingconcession@sa.gov.au

Visit the website:

www.sa.gov.au/concessions/costofliving

A text telephone service is available for the hearing impaired by contacting TTY (08) 8226 6789

Can we communicate with you on other issues, such as other government programs and services other than concessions?

Yes

No

