



Housing SA

NAHA Training

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Calendar - July - December 2017

Click on the course name to link through to the course detail

	DATE	COURSE	START	END	LOCATION	SUBURB
	JULY					
Full	Wed 5	Family Safety Framework	9:15am	1:15pm	Metro	Mile End
Full	Thu 13	Family Safety Framework	9:15am	1:15pm	Metro	Mile End
	Tue 25	Family Safety Framework	9:15am	1:15pm	Regional	Berri
	Tue 25	H2H Basic User Training	9:30am	4:30pm	Metro	Adelaide
	AUGUST					
Full	Thu 10	Family Safety Framework	9:15am	1:15pm	Metro	Adelaide
	Tue 15	H2H Basic User Training	9:30am	4:30pm	Metro	Adelaide
	Tue 29	Family Safety Framework	12:30pm	4:30pm	Metro	Mile End
	SEPTEMBER					
	Tue 5	H2H Basic User Training	9:30am	4:30pm	Metro	Adelaide
	Wed 13	Cultural Understandings, Better Engagement	9:00am	5:00pm	Metro	Goodwood
	Wed 20	Recognising and Responding to Domestic and Aboriginal Family Violence	9:00am	5:00pm	Metro	Goodwood
	Thur 21	Family Safety Framework	12:30pm	4:30pm	Metro	Adelaide
	Tue 26	H2H Basic User Training	9:30am	4:30pm	Metro	Adelaide
	OCTOBER					
	Wed 18	Principles for Working with Men who use Gendered Violence	9:00am	5:00pm	Metro	Goodwood
	Tue 24	H2H Basic User Training	9:30am	4:30pm	Metro	Adelaide
	Thur 26	Family Safety Framework	9:15am	1:15pm	Metro	Adelaide
	NOVEMBER					
	Tue 7	H2H Super User Training	9:30am	4:30pm	Metro	Adelaide
	Wed 15	Perpetrator Behaviour Analysis	9:00am	5:00pm	Metro	Goodwood
	Thur 16	Family Safety Framework	9:15am	1:15pm	Metro	Adelaide
	Tue 21	H2H Basic User Training	9:30am	4:30pm	Metro	Adelaide
	DECEMBER					
		No programs offered				

About NAHA Training

Programs offered in this calendar are free to staff of Specialist Homelessness and Domestic and Aboriginal Violence Services funded by Housing SA¹. This calendar is provided as part of a wider commitment to build Sector capacity.

Registering for NAHA Training

1. Complete the Training Registration Form on page 9 and return form via email.
2. You will receive a response within 1 week. If this does not occur then please contact us.

Unable to attend NAHA Training

If your circumstances have changed and you are unable to attend please speak to your manager to see if a colleague can attend in your place.

Please email us to advise of any cancellations and name changes, providing around 2 weeks notice where possible.

On the day

- Venue details are provided in your registration confirmation email.
- Metropolitan locations are accessible by public transport.
- Bring your registration confirmation email. Without this you may be unable to complete the training and need to return to work without completing the training.
- Sign the attendance sheet.
- Tea and coffee is provided, however you will need to make your own arrangements for lunch.
- Please fill in your feedback form at the end of the workshop, this is a valuable indicator of the value and applicability of the training offered as well as assisting in the selection of future topics.

Contact Housing SA, Learning and Development

Email: DCSINAHATraining@sa.gov.au

Phone: (08)8207 0176

Fax: There are no Fax facilities at Housing SA, Learning and Development

¹ In some cases, other non-Homelessness/DV staff may be waitlisted for training in the event that training does not fill with Homelessness/DV staff participants. Regional training may also be opened for non-NAHA participants in some cases.

Current Courses

Cultural Understandings, Better Engagement (C.U.B.E)

One day 9:00am – 5:00pm

Trainer: Kornar Winmil Yunti (KWY)

C.U.B.E training will provide participants with:

- Insight into Aboriginal culture
- A drive for positive change and outcomes regarding Aboriginal engagement
- An overview of the nature and scope of lateral violence in Aboriginal society
- Skills and knowledge to better recognise and understand participation rates and outcomes for Aboriginal specific programs.

The training offers the opportunity for participants to:

- Increase their cultural understandings
- Discuss strategies for the implementation of their new learnings
- Embed these learnings into service delivery
- Improve relationships between Aboriginal staff/volunteers and community
- Improve awareness and understanding of organisational cultural competency.

Family Safety Framework

Half Day Workshop (9.15am – 1.15pm OR 12:30pm – 4:30pm)

Trainers: Women's Safety Services SA (WSSSA) and Victim Support Services (VSS)

This four hour interactive workshop will equip participants with the knowledge and skills required to assess and respond to risk where women are experiencing domestic and family violence.

This workshop is tailored for workers who have a basic understanding of domestic and family violence.

Topics include:

- How to screen for risk and how to undertake a risk assessment
- Responding to risk and safety planning
- How agencies can work together to keep women and children safe
- Family safety meetings- how they work, how to refer in and how to understand the outcomes

Prerequisite: watch this video (run time: approx. 20min; subtitle and transcript also available)

Jackson Katz: Violence against women—it's a men's issue

https://www.ted.com/talks/jackson_katz_violence_against_women_it_s_a_men_s_issue

H2H Basic User Training

One day 9.30am – 4.30pm

Back to Basics – This program is aimed at all staff (new and existing) using the H2H Case Management System and provides an overview of the system from entry to exit. In order to get the most out of the basic training, we recommend that new staff spend a few weeks working in their agency before attending the program. This gives staff the background knowledge of how their agency and the specialist homelessness sector operate, and the context to be able to apply H2H. Agencies are encouraged to utilise their super users and other confident system users to induct new staff in the use of H2H until they can attend the program.

Topics Include:

- Add Client
- Intake
- Assessment
- Case Plan
- Client/Service Referrals

Note: *You must book your place for this course. Once your booking form has been received and registered you will receive a confirmation email which you must bring to training. **If you have not received confirmation of your booking then a computer has not been reserved for you and you will not be able to complete the training.***

H2H Super User Training

One day 9.30am – 4.30pm

A more advanced program, aimed at up-skilling confident users of the system so that they can provide coaching and support to their colleagues both in their own workplace, and in other agencies. Super users are those who make regular use of the system in their day-to-day work, such as caseworkers or case managers. Super users are also called upon for assistance with testing new H2H functions prior to their release.

Topics Include:

- Known system issues
- Common user issues/queries
- KPI's and Reporting
- Under-utilised system functions and their importance
- Future development

Note: *You must book your place for this course. Once your booking form has been received and registered you will receive a confirmation email which you must bring to training. **If you have not received confirmation of your booking then a computer has not been reserved for you and you will not be able to complete the training.***

Perpetrator Behaviour Analysis

One day 9:00am – 5:00pm

Trainer: Kornar Winmil Yunti (KWY)

Perpetrator Behaviour Analysis (PBA) or perpetrator mapping is an important tool used to highlight pathways and case management strategies for both the perpetrator and the survivor(s) of domestic and Aboriginal family violence.

Participants will learn skills and strategies used for in depth analysis.

Survivor Behaviour Analysis (SBA) will assist workers develop strategies to achieve positive outcomes for survivors of domestic and Aboriginal family violence.

The program will cover:

- Perpetrator Behaviour Analysis – Minimising risks to women and children
- Best practice to improve Perpetrator Behaviour Analysis
- Survivor Behaviour Analysis – Strength based practice
- Parental protection patterns – Positive patterns for positive outcomes
- Case management practices - Case note taking - Solution based case work – Communication

Principles for Working with Men who use Gendered Violence

One day 9:00am – 5:00pm

Trainer: Kornar Winmil Yunti (KWY)

Improve your professional practice by incorporating these essential principles into your work with men.

Participants will explore:

- Working safely and ethically with men around issues of gendered violence, power and control
- Responding sensitively and safely to the needs of women and children affected by male domestic violence
- Essential theoretical and practice-based expertise
- Conceptual and therapeutic skills in facilitating men's behaviour change
- Responding to the needs of women and children

Topics include but are not limited to:

- Understanding male domestic and Aboriginal family violence
- Appropriate community responses to male domestic and Aboriginal family violence
- Appropriate ways of working with men for change
- Key principles that underpin working with men
- Key elements of working with men who use violence
- Philosophy and principles for working with male violence in the family

Recognising and Responding to Domestic and Aboriginal Family Violence

One day 9:00am – 5:00pm

Trainer: Kornar Winmil Yunti (KWY)

This program provides participants with the knowledge and skills to recognise and understand the indicators of serious risk of domestic and Aboriginal family violence. The training will provide you with specific information on best practice when working with Aboriginal families experiencing domestic and family violence.

We will discuss practical strategies for responding to domestic and family violence within the context of your agency. It will also provide you with how to embed these strategies into your everyday practice. The program will focus on the importance of how to respond in ways that support the clients needs, particularly their need for safety.

Topics include:

- How we define domestic and Aboriginal family violence
- Safety Planning
- How can I tell if someone is in an abusive relationship?
- Learning how to recognise and understand the indicators of serious risk and how to increase safety for women and children
- Ways in which you may respond to domestic and family violence in ways that fit in with your field of expertise.

About the Trainers

Kornar Winmil Yunti (KWY)

Kornar Winmil Yunti is a not-for-profit organisation delivering a range of specialist services across South Australia. KWY's aim is to improve the levels of engagement and positive outcomes for men, Aboriginal people and community to improve the safety of women and children.

Victim Support Services (VSS)

Victim Support Service (VSS) is an independent South Australian service that provides support to people affected by crime and family/domestic abuse. Our specialist teams provide practical and therapeutic support to help people to cope and recover from the effects of crime. Our services are free and available to any adult in SA, whether or not the crime has been reported and regardless of when it happened. VSS offers women who have experienced, or are currently experiencing, domestic and family violence a range of services including counselling, home security upgrades through the 'Staying Home Staying Safe' program, legal advice and support through the Women's DV Court Assistance Service, and administration of the Family Safety Framework. With almost 40 years' experience, we know the impact that crime has on people's lives and what it takes to help them get their lives back on track. We're proud to serve victims and witnesses in South Australia by campaigning for their rights and helping to improve their experiences of the criminal justice system.

Women's Safety Services SA (WSSSA)

Women's Safety Services SA (WSSSA) has a range of programs for women and children experiencing domestic and family violence, including: Eastern Adelaide Domestic Violence Service, Western Adelaide Domestic Violence Service, Migrant Women's Support Program, the Domestic Violence Crisis Line and the Women's Safety Contact Program. The service has extensive experience in developing and working with models of practice that seek to increase the safety of women and children affected by domestic and family violence. WSSSA has been involved with the Family Safety Framework since its inception.

Training Registration Form

- One form per person required
- Please complete all fields then email to DCSINAHATraining@sa.gov.au
- PLEASE NOTE: FORMS CAN NOT BE ACCEPTED VIA FAX

Name in full	
Agency Name <i>(as per service agreement, e.g. Northern Generic Homelessness Service)</i>	
Organisation Name	
Email Address	
Manager's Name	
Manager's Email	
Manager's Signature	
Special Requirements <i>(building access, access to disabled facilities, learning needs, adjusted training materials etc)</i>	
Workshop details (add all workshops you wish to register in)	
Workshop date(s)	Workshop Name
Booking Confirmation:	You will receive a booking confirmation email within 1 week of receiving your completed registration form. Please ensure you bring your booking confirmation email to training.
Cancellations:	If your circumstances have changed and you are unable to attend please let us know as soon as possible. Cancellations without notice have significant implications upon venue and training costs, which therefore limits training opportunities for the homelessness sector offered in the future.

Online Courses you may find helpful

At the time of preparing this publication these courses were available and free to NAHA service providers.

AVERT Family Violence Screening & Safety Planning

- Course duration:** Self-paced online program (5 main topics; 20-30min per topic)
- Course description:** The AVERT Family Violence Screening & Safety Planning course introduces universal holistic screening as the first and critical step in developing effective responses to family violence.
- Target audience:** No pre-knowledge or work experience in family violence is required. The course has been specifically designed for those working within the community services, health, family law and human services sectors. However, this introductory course is accessible to anyone with an interest in the area of family violence.
- Training provider:** AVERT Family Violence
- Other:** Course Information and Registration
<http://www.avertfamilyviolence.com.au/training/screening-and-safety-planning/>

Child Focused Practice

- Course duration:** Self paced online program (7.5 hours estimated total to complete all learning and activities)
- Course description:** This course explores the impact of homelessness and trauma on children and provides practical information about how to support children and their parents. This training offers knowledge and skills to respond effectively to children in age appropriate ways and is equivalent to 7.5 hours of professional development
- Target audience:** anyone who works with children in the course of their work
- Training provider:** Australian Institute of Social Relations
- Other:** Course information and registration <http://www.socialrelations.edu.au/event/child-focused-practice-online/2050-01-01>

Information Sharing Guidelines – ISG Induction (Online)

- Course Duration:** 15-30 minutes (approximately – depending on learner ability)
- Course Description:** Information Sharing Guidelines (ISG) training is now available. The ISG provide a consistent and clear approach to the appropriate sharing of personal information where there are threats to a client’s safety and wellbeing.
- Target Audience:** Anyone who works with customers who may experience risk and vulnerability
- Training Provider:** Ombudsman SA
- Other:** Ombudsman SA [Information Sharing Guidelines](#) page
Access the [Introduction to Information Sharing Guidelines for Promoting Safety and Wellbeing Online](#) course

Information Sharing Guidelines – for Staff and Supervisors (Online)

- Course duration:** 45-60 minutes (approximately – depending on learner ability).
- Course description:** Information Sharing Guidelines (ISG) training is now available for all staff. The ISG provide a consistent and clear approach to the appropriate sharing of personal information where there are threats to a client’s safety and wellbeing.
- Target audience:** Frontline staff, supervisors, policy officers and managers who provide direct services to clients, or develop policy and practices that affect clients
- Training Provider:** Ombudsman SA
- Other:** Ombudsman SA [Information Sharing Guidelines](#) page
Access the [Information Sharing Guidelines for Promoting Safety and Wellbeing Induction for Staff and Supervisors Online](#) course

Understanding Men's Violence Against Women

- Course duration:**
- Course description:** An e-learning course on the causes, impact and prevention of men’s violence against women
- Target audience:** White Ribbon Australia encourages all Australian men and women to undertake this free online course.
- Training provider:** [White Ribbon](#)
- Other:** [Course Information and Registration](#)

Other Programs

The following organisations offer learning and development opportunities for NAHA service providers. *Enquiries and registrations must be made directly with the organisations listed below.*

Women’s Safety Services SA

The Migrant Women’s Support Program provides programs and sessions for NAHA-funded organisations working with culturally and linguistically diverse women and children experiencing domestic violence. View the calendar: [Cultural Competence Training and Workshops](#)

Relationships Australia

Together 4 Kids provides therapeutic programs aimed at helping children process the uncertainty and distress of homelessness. T4K is offers several one-day professional development courses free for NAHA funded services, including ‘Trauma Informed Practice for Frontline Workers.

View the calendar: [Together 4 Kids](#)