

Completing this form

- Write clearly, using a black or blue pen only.
- Tick in all applicable boxes.
- Answer all questions, otherwise we might need to contact you for more information.
- You must sign all declarations at the end of the form.
- For help to complete this form, phone 1800 307 758

What this form is for

Use this form to apply for these concessions for your principal place of residence:

- energy
- water and sewerage services
- Cost of Living Concession
- Emergency Services Levy (fixed property)

APPLY ONLINE



sa.gov.au/concessions

SECTION A About you (the Applicant)

Enter your details exactly as they appear on your Centrelink or Department of Veterans' Affairs card

Title Mr Ms Mrs Miss Mx Dr

Family name

Given name

Middle name(s)

Date of birth / /

Residential address

Address

Suburb

Postcode

Postal address (if different from above)

Address

Suburb

Postcode

Phone Home Mobile

Email address

Are you of Aboriginal or Torres Strait Islander origin? Yes, Aboriginal Yes, Torres Strait Islander Yes, both No

Preferred contact method SMS / Text message Email Phone Post



SECTION B Your income details

Q1 Enter your Centrelink Customer Reference Number (CRN) or Department of Veterans' Affairs (DVA) file number.

CRN

DVA

If you are on a low income or receive a Self-Employment Allowance, Community Development Program, or Farm Household Allowance payment, contact the ConcessionsSA Hotline on 1800 307 758. Visit www.sa.gov.au/concessions/incomelimits to view income limits.

SECTION C Your banking details You must provide these details to receive certain concessions

BSB number

(6 digits)

Account number

(maximum 9 digits)

Account holder's name

Tick here if the account holder's name **does not match your name** and it is **not** a joint account.

The Department of Human Services (DHS) undertakes not to use your banking details for any purpose other than paying concessions for which you are eligible. DHS will not disclose your banking details to, or share them with, any person or organisation other than those who are directly involved in processing concession payments to your account.

SECTION D Your living arrangements

Q2 When did you first occupy the property? (approximate date if more than 2 years ago)

 / /

Q3 What are your living arrangements? – tick one and provide details:

Homeowner – provide your Valuer General / Valuation number:

If you hold a life estate under the terms of a will you must provide a copy of the will

10 digit number on your council rates

Private tenant with a lease agreement

SA Housing Trust

Community housing – provider name:

Retirement village – tick agreement type:

ask your village operator or manager if unsure

License to occupy (you paid a large sum on entry)

Tenancy agreement (you paid a bond and pay rent)

Provide name of retirement village:

Residential park – tick agreement type:

ask your park operator or manager if unsure

Site agreement (you own your dwelling)

Tenancy agreement (you rent your dwelling)

Provide name of residential park:

Disability Supported Accommodation (e.g. NDIS)

Supported Residential Facility

Rooming house

Other – describe:

Q4 Homeowners only. Provide details of other owners for the property. This includes your spouse or domestic partner. If there are additional owners, write their details on a separate piece of paper and attach it to your application.

Family name

Given name

Relationship to you

Q5 Do they live with you in the same property?

Yes

No

- **“Domestic partner”** means opposite and same sex de facto relationships and people who live together as close companions or life partners.
- **“Rooming house”** means you rent a room under a ‘rooming house agreement’, which is different to a residential tenancy agreement. The property has two or more rooms for rent and specific rules apply to residents and proprietors under the *Residential Tenancies Act 1995*.
- **“Supported Residential Facility”** means a privately operated home regulated by the *Supported Residential Facilities Act 1992* that provides accommodation and low-level support services for people who need assistance with daily living. This does not include nursing homes or hospitals.

SECTION E Cost of Living Concession Eligibility is assessed at 1 July each year

Q6 Did you live at a different property on 1 July? Yes – Provide address No – go to Section F

Address

Suburb

Postcode

Q7 What were your living arrangements on 1 July – tick one:

Homeowner Private tenant SA Housing Trust Rooming house or Supported Residential Facility Other

SECTION F Energy concession Note: residential park residents do not need to complete this section

Q8 How are you billed for electricity (tick one and provide details)? **The bill must be in your name.**

Bill from electricity provider (e.g. AGL, Origin Energy).

Provider

Account number

National Meter Identifier (NMI on electricity bill)

Most recent billing period

 / / to / /

Bill from retirement village operator or complex Generate own energy

Other

SECTION G Water and sewerage concession

Note: retirement village, residential park, and Housing Trust residents do not need to complete this section

WATER

Q9 How are you billed for water? - tick one and provide details:

SA Water – account number:

As a tenant, as part of your rental agreement - tick one below:

water supply and all water use supply charges only water use only

excess water use only I don't pay for water

Water irrigation trust – trust name:

Other

Note: Homeowners with council / private supplied water and private tenants may be eligible for top up payments at the end of each financial year. Visit www.sa.gov.au/concessions or call ConcessionsSA on 1800 307 758 for more information.

SEWERAGE

Q10 How are you billed for sewerage services - tick one and provide details:

SA Water Septic tank

Council rates notice e.g. Community Wastewater Management System (CWMS) charge

Private company – company name:

SECTION H Emergency Services Levy – Homeowners only

If you are a homeowner, we will automatically assess you for the Emergency Services Levy concession.

SECTION I Authority and declaration Read and sign

I

(write applicant's name)

authorise:

- The South Australian Government Department of Human Services (DHS) to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my customer details and Services Australia (the agency) to provide the results of that enquiry to DHS.

understand that:

- The agency will disclose personal information to DHS including my name/date of birth/address/concession card status/payment type/payment status/dependants to confirm my eligibility for relevant concessions, rebates or services.
- This consent, once given, remains valid while I am a customer of DHS unless I withdraw it by contacting DHS or the agency.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concessions, rebates or services provided by DHS.

You must tick the applicable box Yes No

declare that:

- The details I have provided on this form are true and correct, and I agree to indemnify DHS against any loss or damage if the details provided are incorrect.
- I will notify DHS immediately if the information I have provided in this application changes OR to revoke this authority.
- I understand that DHS will access and exchange information with other government departments, utility providers, and retirement village or residential park operators in order to confirm my eligibility for the concessions I have applied for, and for the ongoing administering of these concessions.
- I understand that it is an offence against section 140 of the *Criminal Law Consolidation Act 1935* to give misleading information on this document with the intention of deceiving DHS in order to receive a benefit.
- DHS may use information I have provided to check whether I am currently in receipt of, or may be eligible for, other South Australian concessions. If DHS determines that I may be eligible for other South Australian concessions, DHS can use information I have provided to contact me about my potential eligibility for other South Australian concessions.

Your signature



Date / /

Can we communicate with you about other government programs and services? Yes No

Backdating

DHS will automatically assess all applicants for standard backdates for the energy, water and sewerage, and Emergency Services Levy concessions. Backdates cannot be applied for the Cost of Living Concession.

Submit your application

BY EMAIL

concessions@sa.gov.au

BY POST (no postage stamp required) to:

ConcessionsSA
Reply Paid 292
ADELAIDE SA 5001

For more information

Website: sa.gov.au/concessions

Email: concessions@sa.gov.au

Phone: 1800 307 758 ConcessionsSA Hotline