

South Australian Solar Hot Water Rebate Scheme Guidelines

Effective from 1st July 2008

If you are a low income household you may be eligible for the South Australian Government's Solar Hot Water Rebate to help you comply with the South Australian water heater performance standards.

The scheme provides a rebate of \$500 on the cost of a new solar or heat pump water heater that complies with the eligibility criteria in these guidelines and is administered by the the Department for Manufacturing, Innovation, Trade, Resources and Energy (DMITRE).

If you have any queries about the scheme or your eligibility, please visit www.sa.gov.au/energy/waterheaters or contact the Energy Advisory Service on 8204 1888 before committing to install a system.

Solar Hot Water Rebate Eligibility

To be eligible for the South Australian Government rebate, you must be an eligible applicant and commission an eligible installation, as defined below. Energy Markets and Programs may refuse your application if the information you provide is incomplete or does not meet the required criteria.

Eligible Applicants

To be eligible for a rebate, you must be a low-income owner-occupier. Specifically, you must be the owner or part-owner of the dwelling you occupy as your principal place of residence, and hold at least one of the following Centrelink or DVA cards on the day the water heater installation is completed: (Commonwealth Seniors Health Card, State Seniors Card and Medicare Cards are not eligible)

- Centrelink Health Care Card
- Centrelink or Department of Veterans' Affairs Pensioner Concession Card
- Department of Veterans' Affairs Gold Card - Totally and Permanently Incapacitated (TPI)
- Department of Veterans' Affairs Gold Card - War Widow
- Department of Veterans' Affairs - Extreme Disablement Adjustment (EDA)

Your principal place of residence is the primary dwelling you occupy to live, sleep and conduct daily life. Note that some dwelling types are excluded (see Eligible Installations).

Rebates are limited to one per residence.

Eligible Installations

Installations in South Australia that meet the following criteria are eligible installations:

		New Home or Renovation*		Established Home Replacement of Existing Hot Water System			
		No - Gas** access	Yes - Gas** access	Gas***	Gas*** Solar	Electric Element, Electric Solar, Heat Pump	All Other Types - Including Oil & Combustion
New System	Gas Solar	Yes	Yes	Yes	Yes	Yes	Yes
	Electric Solar, or Heat Pump	Yes	No	No	No	Yes	Yes
	Electric or Gas Storage / Instantaneous	No	No	No	No	No	No

* Renovation - new hot water system not replacing an existing one

** Gas access is natural gas or LPG, reticulated in the street

*** Includes reticulated and bottled gas already in use for water heating

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Please ensure that you always use the latest version of this form.

Refer to www.sa.gov.au/energy/waterheaters to download the latest version.

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Government of South Australia

Department for Manufacturing, Innovation, Trade, Resources and Energy

Eligibility Criteria

Quality Standards

Eligible water heaters:

- must be installed by a qualified and licensed person,
- must not be second-hand or have second-hand component parts, and
- must have a warranty of **5 years or more** on all major component parts, including frost protection, if required, in affected regions.

Eligible Acquisition Types

To be eligible the water heater must have been purchased, or acquired through a lease or service agreement.

Minimum Small-scale Technology Certificates (STCs)

The water heater **must** be eligible for a minimum of 18 Minimum Small-scale Technology Certificates (STCs) in ORER zone 3, regardless of the zone in which it is installed. For more information talk to your installer, water heater supplier or contact ORER on (02) 6274 2192 or visit www.orer.gov.au.

Ineligible Installation Types

Installations for purposes other than the supply of heated water to a dwelling for domestic use, for example systems for heating swimming pools, are not eligible installations.

Ineligible Dwelling Types

Installations at the following types of dwellings are not eligible:

- rental properties
- commercial, industrial and business locations
- public housing and co-operatives
- retirement villages and aged care facilities
- holiday homes
- caravans, mobile homes and house boats.

Ineligible Retrofits and Second-Hand Systems

Retrofits and second-hand water heaters, including systems with second-hand component parts, are not eligible installations.

Certificate of Compliance (CoC)

This document will show the date of **completed installation**.

The installer must provide:

- An electrical or plumbing CoC for electric solar or heat pump systems, or
- A gas, electrical or plumbing CoC for gas (natural or LPG) solar systems

Please note that installations are periodically inspected by the Office of the Technical Regulator.

Further Information

You have **three months** after the date of completed installation, as per the Certificate of Compliance (CoC), to submit your application. Please allow four to six weeks for processing and delivery of the rebate.

If you have any queries about the scheme or your eligibility, please visit our website at www.sa.gov.au/energy/ waterheaters or contact the Energy Advisory Service on 8204 1888 before committing to install a system.

The Government of South Australia reserves the right to change the rebate amount or any other aspects of the guidelines or cancel the scheme at any time.

Other Solar Hot Water Incentives

Australian Government's Renewable Energy Bonus Scheme – Solar Hot Water Rebate

If you purchased or installed a water heater prior to 28 February 2012 you may be eligible for a rebate from the Australian Government.

The rebate assists home-owners, landlords or tenants with replacing existing electric storage hot water systems with either a solar hot water system or electric heat pump hot water system.

For more information, contact the Department for Climate Change and Energy Efficiency on 1800 808 571 or visit www.climatechange.gov.au.

Please note that the Australian Government's programme has different eligibility criteria to the South Australian Solar Hot Water Rebate Scheme, and requires a separate application.

Small-scale Technology Certificates

A solar or heat pump water heater may be eligible for Small-scale Technology Certificates (STCs) upon installation. STCs can be sold to help reduce the cost of the water heater.

The Australian Government administers STCs through the Office of the Renewable Energy Regulator (ORER). For more information talk to your installer, water heater supplier or contact ORER on (02) 6274 2192 or visit www.orer.gov.au.



Rebate Application Form

Please complete all fields.

You have up to three months from the date of completed installation to submit your application.

Your details (owner/occupier)

Mr / Mrs / Ms	Given Name(s):	Surname:
Date of Birth:		
Postal Address:		
Suburb:		Postcode:
Phone (Business hours):	(After hours):	Mobile:
Concession / Health / DVA Card No.*		

***You must be a holder of one of the cards listed under Eligible Applicants**

Installation details

Installation Address:	
Suburb:	Postcode:
Date installed:	
Manufacturer:	Model Number:
Tank Serial Number:	Rated capacity (litres):
Allocated STCs where installed:	Minimum STCs eligibility in zone 3: 18

Type of system

- Gas Solar
- Electric Solar
- Heat Pump

Which of these best describes your installation?

- New or renovated house with reticulated gas access
- New or renovated house without reticulated gas access
- Established house, replacing an electric system
- Established house, replacing a gas system with gas boosted system
- Established house, replacing a solar or heat pump system
- Established house, replacing an unknown or other type of system

Type of house where the solar hot water system is being installed: **(must be your principal place of residence).**

- New house
- Established house

If other, please specify: _____

If being installed on a new home, does the site have access to reticulated (natural) gas?

- Yes
- No

Installer Details

To be completed by the installer

Mr / Mrs / Ms	Given Name(s):	Surname:
Company:		
Email:		
Phone B/H:	A/H:	Mobile:
Certificate of Compliance number:		
Licence/BSA number:		

Signature or stamp of installer: _____

Date: _____

Please include with your application a copy of the Electrical or Gas or Plumbing Certificate of Compliance; a copy of your Tax Invoice or Lease/Maintenance Agreement; a copy of a notice from SA Water or Local Government (Council Rates) that is less than four (4) months old; or a copy of a notice from Revenue SA or Certificate of Title; and a copy of one of the cards listed under Eligible Applicants.

Rebate Application Form

Declaration

I acknowledge that neither the South Australian Government, nor any of their authorised representatives accept any liability in respect of any claim or cause of action arising out of, or in relation to any solar water heater that is the subject of funding assistance. I as the applicant agree that I will indemnify and keep indemnified the South Australian Government for any claim or liability arising out of, or in relation to, the solar water heater that is the subject of this application.

I declare that I have read and understood the above information and that the details provided are correct. I acknowledge that my application for a rebate will be assessed in accordance with the guidelines issued by the South Australian Government from time to time. I agree that if the details provided by me are not correct, I will refund the solar hot water rebate. I authorise DMITRE to conduct enquiries to check details provided. I authorise DMITRE to check the installation.

Checklist

Before posting please ensure that all questions are answered and that you have attached:

- Copy of Electrical OR Gas OR Plumbing Certificate of Compliance for the system installed.
- Copy of Tax Invoice or Lease/Maintenance Agreement for the system installed.
- Copy of both sides of one of the following:- Centrelink Health Care Card; OR Centrelink or DVA Pensioner Concession Card; OR DVA Gold Card - TPI; OR DVA - War Widow; OR DVA Gold Card - EDA.
- Copy of one of the following:- SA Water account OR Local Government Rates Notice (must be less than 4 months old); OR Revenue SA Emergency Service Levy Assessment; OR Certificate of Title.

Applicant's Signature

Date

(Please allow 4-6 weeks for processing and delivery of the rebate.)

Did you receive a point-of-sale discount?

If you are receiving the rebate as a discount at the point of sale, **all parts of the following section must be completed.**

System price **(A)** including GST: \$

Installation price **(B)** including GST: \$

Rebate amount **(C)**: \$500

Total paid **(A+B-C)**: \$

I authorise the rebate to be paid in full and forwarded to the:

- Manufacturer Agent of manufacturer Installer, as indicated in the details below:

Name:

Address:

Contact phone number:

Applicant's signature:

Date:

Point-Of-Sale Discount Declaration

The installer / manufacturer / agent of manufacturer must complete this section if a point-of-sale discount has been given to the applicant.

I declare that I have read and understood the above information and that the details provided are correct. I acknowledge that this application for a rebate will be assessed in accordance with the guidelines issued by Energy Markets and Programs from time to time and the rebate will be granted only if the requirements of the guidelines have been met fully and the details provided are correct. I agree that if the details provided are found to be not correct, I will refund the solar hot water rebate that I have received to Energy Markets and Programs.

Signed for and on behalf of:

by

(Name of Company if applicable)

(Print name)

Signature:

Date:

Please return the completed application form to:

Solar Hot Water Administrator, Energy Markets and Programs,
PO Box 1264, Adelaide SA 5001.

Enquiries: Phone 8204 1888, fax 8204 1880 or email dmitre.energy@sa.gov.au



Government of South Australia

Department for Manufacturing,
Innovation, Trade, Resources and Energy

