



Disability Services

Information Sheet

Moving Interstate

Thinking about moving Interstate?

If you receive state or territory specialist disability services and are planning to move interstate, it is important that you read the following information.

A *National Interstate Portability Protocol* has been developed to assist people moving interstate to gain information about, and access to, specialist disability services.

To ensure you can make informed choices and are fully aware of available options it is important to make as many arrangements as possible prior to relocation as disability services are organised differently in each state and territory. State and territory governments have agreed to facilitate access between service systems through the *National Interstate Portability Protocol*.

What is the National Interstate Portability Protocol?

The *National Interstate Portability Protocol* guides government processes that assist people receiving state or territory specialist disability services to move interstate. The assistance that people could receive may include:

- ▶ **Disability service information and registration** between the relevant state and territory; and/or
- ▶ **A one-off transfer of funds** between relevant states and territories enabling disability services at the new location to be secured for a period of up to twelve months. (It is the responsibility of the person moving to enquire about ongoing service support beyond the initial twelve-month period with the relevant agency in the state or territory that they move to).

How to Apply

A person seeking to transfer their specialist disability services interstate may:

- ▶ Enquire about available assistance by contacting the Program Manager Service Coordination (details below); and
- ▶ Obtain the *Moving Interstate Registration* form and provide the completed form to the Program Manager Service Coordination.

What Happens Next?

Your registration form will be checked and further information sought if necessary. Following the assessment of the application you will be advised of the outcome.

The registration details will be provided to the relevant state or territory officer/s. An officer will contact you for further information, particularly regarding your support needs in the new location.

Where to get further Information and the *Moving Interstate Registration* form

Contact the Program Manager Service Coordination or your local Community and Home Support SA – Disability Services office by:

- ▶ Telephoning (08) 8372 1486
- ▶ Emailing to disabilityinfo@dfc.sa.gov.au
- ▶ Posting to: Community and Home Support SA – Disability Services
Program Manager Service Coordination
Level 9B, 103 Fisher Street
Fullarton SA 5063
- ▶ Visiting the website at www.sa.gov.au/disability.

