



APPLICATION FOR THE COST OF LIVING CONCESSION

WHEN COMPLETING THIS FORM

- Print clearly, using a black or dark blue pen only.
Use BLOCK LETTERS and print one character in each box.
Place X in all applicable boxes.
Answer all the questions, otherwise we may need to contact you for further information.
Make sure you sign the authority and declaration at the end of this form.

Use this form to apply for the Cost of Living Concession. Applications must be received between 1 July and 31 October. Your eligibility will be assessed on your circumstances at 1 July.

SECTION A About you (the Applicant)

(Enter your details exactly as they appear on your Centrelink or Veterans' Affairs card)

Title Mr Ms Mrs Miss Dr Other

Surname

First name

Middle name(s)

Date of birth

Residential address on 1 July

Address line 1

Address line 2

Suburb

Postcode

Postal address (if different from above)

Address line 1

Address line 2

Suburb

Postcode

Telephone Home Mobile

Email address

Do you identify as an Aboriginal person and/or a Torres Strait Islander person? Yes No



SECTION D Your banking details

Note: You must provide your electronic funds transfer (EFT) banking details to receive your Cost of Living Concession. Contact your bank or credit union if you are unsure of your account details.

Name of your bank or credit union

BSB number

 -

(6 digits)

Account number

(maximum 9 digits)

Account holder's name

The Department for Communities and Social Inclusion (DCSI) undertakes not to use your banking details for any purpose other than paying concessions for which you are eligible. DCSI will not disclose your banking details to, or share them with, any person or organisation other than those who are directly involved in processing concession payments to your account.

SECTION E Authority and declaration

(Ensure you read and fully complete both sections below)

I

authorise:

(applicant's name)

- The Department for Communities and Social Inclusion (DCSI) to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service.
- The Australian Government Department of Human Services (the department) to provide the results of that enquiry to DCSI.

I understand that:

- The department will disclose personal information to DCSI including my name/address/concession card status/payment type/payment status to confirm my eligibility for relevant concessions, rebates or services.
- This consent, once signed, remains valid while I am a customer of DCSI unless I withdraw it by contacting DCSI or the department.
- I can get proof of my circumstances/details from the department and provide it to DCSI so that my eligibility for relevant concessions, rebates or services can be determined.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concessions, rebates or services provided by DCSI.

Your signature

Date

 / /

In order to access and confirm my eligibility for the concession I have applied for, I authorise DCSI and the providers of the relevant services, both past and present, to exchange information required for this purpose.

I declare the following:

- The details I have provided on this form are true and correct, and I agree to indemnify the Department for Communities and Social Inclusion (DCSI) against any loss or damage if the details provided are incorrect.
- I will notify DCSI immediately if the information I have provided in this application for concessions changes OR to revoke this authority.
- I understand that it is an offence pursuant to Section 250 of the *Family and Community Services Act 1972* to obtain or attempt to obtain a concession by means of false pretence and that such an offence carries a fine or term of imprisonment.

Your signature

Date

 / / 

Important information

1. **Housing SA tenants:** do not send in your tenancy agreement, we will confirm your tenancy details directly with Housing SA.
2. **Private tenants:** you must provide a copy of your residential tenancy agreement showing your name, if you have not provided one before.
3. **Residents of an approved resident funded retirement complex – under the *Retirement Villages Act 1987*:** you must provide a copy of your contract, or a copy of pages from your contract showing your name, your retirement village name, whether you hold a license to occupy or are a tenant and your signature page.
4. **Residents of a residential park:** you must provide a copy of your residential park site agreement or tenancy agreement.
5. **Tenants of a Community Housing property:** you must provide a copy of your residential tenancy agreement showing your name, if you have not provided one before.
6. **Holders of a Low Income Health Care Card:** you must provide a copy of both sides of your card.
7. **Holders of a Commonwealth Seniors Health Card:** you must provide a copy of both sides of your card.

Have you:

- completed all relevant sections of the form?
- if you are a private tenant, attached a copy of your residential tenancy agreement if you have not provided one before?
- if you live in a residential park, attached a copy of your residential park site agreement or residential park tenancy agreement if you have not provided one before?
- if you live in a Community Housing property, attached a copy of your residential tenancy agreement if you have not provided one before?
- if you live in a retirement village, attached a copy of your contract or tenancy agreement if you have not provided one before?
- if you have a Low Income Health Care Card, attached a copy of both sides of your card?
- if you have a Commonwealth Seniors Health Card, attached a copy of both sides of your card?
- provided your EFT banking details?
- signed the two authority and declaration statements?

Submit your application

Applications can be lodged between 1 July and 31 October of the year for which the application is being made.

BY POST (no postage stamp required) to:

ConcessionsSA
Cost of Living Concession
Reply Paid 84782
ADELAIDE SA 5001

BY EMAIL

costoflivingconcession@sa.gov.au

For more information

Telephone the Concessions Hotline on 1800 307 758

Email: costoflivingconcession@sa.gov.au

Visit the website:

www.sa.gov.au/concessions/costofliving

A text telephone service is available for people who have hearing or speech impairments by telephoning TTY (08) 8226 6789

Can we communicate with you on other issues, such as other government programs and services?

Yes

No

