

## 13. Contact details & further information

### *Service SA customer service centres*

**For most marine enquiries, including registration, licensing and special permits contact:**

Telephone: 13 10 84

[www.sa.gov.au/customerservice](http://www.sa.gov.au/customerservice)

**Credit card payments for registration renewals**

(24 hours a day; change of address can also be performed online through EzyReg).

Telephone: 1300 363 805

8 am—6 pm, Monday to Friday.

[www.sa.gov.au/ezyreg](http://www.sa.gov.au/ezyreg)

### *Marine operations*

**For general boating, safety enquiries, reporting accidents, incidents and navigational advice contact:**

Telephone: 1300 183 046

9 am—5 pm, Monday to Friday.

[dpti.recreationalboatingunit@sa.gov.au](mailto:dpti.recreationalboatingunit@sa.gov.au)

[www.sa.gov.au/boatingmarine](http://www.sa.gov.au/boatingmarine)

### *Aquatic reserves and marine parks*

(refer to FISHWATCH)

### *Australian Builders Plate*

South Australian Government website:

[www.sa.gov.au/boatingmarine](http://www.sa.gov.au/boatingmarine)

### *Australian Communications and Media Authority (ACMA)*

For radio frequency enquiries

Telephone: 1300 850 115

[www.acma.gov.au](http://www.acma.gov.au)

### *Australian Maritime College (AMC)*

For the Marine radio operator's handbook and Marine Radio Operator's Certificate of Proficiency, contact the Office of Marine Communications at AMC

Telephone: 1300 365 262

[www.amc.edu.au/omc](http://www.amc.edu.au/omc)

### *Australian Maritime Safety Authority (AMSA)*

General enquiries: (02) 6279 5000 (during EST business hours)

[www.amsa.gov.au](http://www.amsa.gov.au)

Register a 406 MHz beacon or maritime mobile service identity (MMSI)

[www.beacons.amsa.gov.au](http://www.beacons.amsa.gov.au)

### *Bridges – Port River*

General enquiries

Telephone: 1800 018 313

Radio: VHF Channel 68 using call sign either 'Birkenhead Bridge' or 'Prexy Bridge'.

### *Boat Code*

For a list of South Australian Boat Code agents

[www.sa.gov.au/boatingmarine](http://www.sa.gov.au/boatingmarine)

Telephone: 13 10 84

(Service SA customer service centre)

### *Border Watch*

Telephone: 1800 009 623 (24 hours a day)

[www.border.gov.au](http://www.border.gov.au)

### *Bureau of Meteorology (BOM)*

Reports for South Australian coastal waters are available at all times

[www.bom.gov.au/marine](http://www.bom.gov.au/marine)

Telephone recorded forecast service for all areas of South Australia 1900 955 365 (charges apply)

### *Department of Environment, Water and Natural Resources (DEWNR)*

General enquiries

Telephone: (08) 8204 1910

[www.environment.sa.gov.au](http://www.environment.sa.gov.au)

- Report a stranded or injured marine mammal
- Animal welfare
- Coast & Marine conservation
- Historic shipwrecks
- Marine parks

### *Water Connect*

[www.waterconnect.sa.gov.au](http://www.waterconnect.sa.gov.au)

Riverbank collapse hotline

Telephone: 1800 751 970 (24 hours)

## Department of Planning, Transport and Infrastructure (DPTI)

### General boating safety and Boat Code enquiries

Telephone: 1300 183 046

[www.sa.gov.au/boatingmarine](http://www.sa.gov.au/boatingmarine)

### Boat Registration and Licensing enquiries

Telephone: 13 10 84

[www.sa.gov.au/customerservice](http://www.sa.gov.au/customerservice)

### Traffic Management Centre

Telephone: 1800 018 313

For enquiries relating to the ferry (River Murray), general marine issues, marinas, boat ramps, marine works program, jetty damage, navigation beacons faults and emergencies

### Marine Safety Officers

Telephone: (08) 8260 0088

(ask for the office near your area)

### Offices:

Adelaide	Port Lincoln
Goolwa	Renmark
Murray Bridge	

### Disposing of unwanted EPIRBs

- All Battery World stores across Australia have collection bins for unwanted EPIRBs – charges may apply. Visit to [www.batteryworld.com.au](http://www.batteryworld.com.au) for locations.
- Volunteer marine rescue groups may also accept unwanted EPIRBs (please contact before drop-off. Beacons must not be left at an unattended squadron):
  - SA Sea Rescue Squadron Radio Room
  - Australian Volunteer Coast Guard
  - Whyalla Sea Rescue

For details of other squadrons, go to the South Australian State Emergency Service website

[www.ses.sa.gov.au](http://www.ses.sa.gov.au)

## DPTI - Ceduna transaction centre

### Ceduna (limited transaction service)

c/- Ceduna District Council

44 O'Loughlin Terrace

Ceduna SA 5690

Telephone: (08) 8625 3407

## Environment Protection Authority

Telephone: (08) 8204 2004

[www.epa.sa.gov.au](http://www.epa.sa.gov.au)

Illegal Dumping

## Flinders Ports Pty Ltd

### General enquiries

Telephone: (08) 8447 0611

[www.flindersports.com.au](http://www.flindersports.com.au)

### Flinders Ports emergency number

Telephone: (08) 8447 0600

### Hydro Survey

Telephone: 1800 060 450

[www.hydrosurvey.com.au](http://www.hydrosurvey.com.au)

### Report oil spills

Telephone: (08) 8248 3505 or call VHF Radio Channel 12 (24 hours a day)

## Harbors and Navigation Act 1993 & Regulations 2009

Refer to [www.legislation.sa.gov.au](http://www.legislation.sa.gov.au) click 'Act' or 'Regulations and rules', and select from the alphabetical list.

### Locks

Refer SA Water at

[www.sawater.com.au](http://www.sawater.com.au)

## LPG

Information regarding gas installations or incident reporting

### Office of the Technical Regulator

Telephone: (08) 8226 5500

[www.sa.gov.au](http://www.sa.gov.au)

## Marine mammals and shark sightings

If you find a stranded or injured marine mammal (refer to the Department of Environment Water and Natural Resources)

If you see a dead marine mammal or a marine mammal being harassed (refer to the Department of Environment Water and Natural Resources)

If you see a shark near swimmers or where it could harm humans, report the location, description, distance to shore, and your contact details to:

### FISHWATCH

Telephone: 1800 065 522

### SA Police Water Operations Unit

Telephone: (08) 8242 3466

## Marine parks

### General enquiries

Telephone: (08) 8204 1910

[www.marineparks.sa.gov.au](http://www.marineparks.sa.gov.au)

## Murray Watch

Telephone: (08) 8531 0710

[www.murraywatch.org.au](http://www.murraywatch.org.au)

## National and interstate maritime authorities

Australian Maritime Safety Authority

[www.amsa.gov.au](http://www.amsa.gov.au)

New South Wales

[www.rms.nsw.gov.au](http://www.rms.nsw.gov.au)

Northern Territory

[www.nt.gov.au](http://www.nt.gov.au)

Queensland

[www.msqa.qld.gov.au](http://www.msqa.qld.gov.au)

Tasmania

[www.mast.tas.gov.au](http://www.mast.tas.gov.au)

Victoria

[www.transportsafety.vic.gov.au](http://www.transportsafety.vic.gov.au)

Western Australia

[www.transport.wa.gov.au](http://www.transport.wa.gov.au)

## Notices to mariners

[www.sa.gov.au](http://www.sa.gov.au)

## Office of the Technical Regulator

Electrical, plumbing and gas compliance

Telephone: (08) 8226 5500

[www.sa.gov.au](http://www.sa.gov.au)

## Oil spills and Marine Pollution

Telephone: (08) 8248 3505

or call VHF Radio Channel 12 (24 hours)

## Outer Harbour signal station

Telephone: (08) 8248 3505

or VHF Radio Channel 12 (24 hours)

## Paringa Bridge

The bridge opening hours are Monday to Friday between 9.30 am and 2.30 pm.

Telephone: 0408 955 322 at least two hours before the bridge needs to be opened.

## Primary Industries and Regions SA

### General enquiries

Telephone: (08) 8204 1380  
[www.pir.sa.gov.au/fishing](http://www.pir.sa.gov.au/fishing)

### FISHWATCH

Telephone: 1800 065 522 (24-hour hotline)

## Rescue Coordination Centre (RCC-Australia)

### General enquiries

Telephone: (02) 6230 6811 (EST office hours)  
[www.amsa.gov.au/search-and-rescue](http://www.amsa.gov.au/search-and-rescue)

### Maritime search and rescue

Telephone: 1800 641 792  
(24-hour emergency number)

## River levels/riverbank slumping or collapse

Riverbank collapse hotline  
Telephone: 1800 751 970 (24 hours)

## RSPCA

Telephone: 1300 4 RSPCA  
(1300 477 722)

## SA Police

### For life-threatening emergencies

Telephone: 000

### SA Police Water Operations Unit

Telephone: (08) 8242 3466

### Police attendance

Telephone: 13 14 44

### Crime Stoppers

Telephone: 1800 333 000

## Service SA Customer Service Centres

Telephone: 13 10 84  
[www.sa.gov.au/customerservice](http://www.sa.gov.au/customerservice)

## Shipwreck sites

(refer to the Department for Environment Water and Natural Resources)

## South Australian Museum

Telephone: (08) 8207 7500

## State Emergency Services

### Storm or flood emergency

Telephone: 13 25 00

### Life-threatening emergencies

Telephone: 000  
[www.ses.sa.gov.au](http://www.ses.sa.gov.au)

## SA Water

[www.sawater.com.au](http://www.sawater.com.au)

Adelaide

Telephone: 1300 650 950

Berri

Telephone: (08) 8595 2222

## Volunteer Marine Rescue

Contact via Marine Radio as follows.

- VHF channel 16
- MF/HF channels 4125, 6215, or 8291 kHz
- 27 MHz channel 27.88

## Waste oil stations

Restricted to commercial fishing operators only  
Telephone 1800 018 313

## Waste water (Grey water and Black water)

Telephone: (08) 8204 2004

The Code of Practice for vessel and facility management (marine and inland waters) is available at (all hours)

[www.epa.sa.gov.au](http://www.epa.sa.gov.au)

## Publications:

For information regarding available publications refer to

[www.sa.gov.au/boatingmarine](http://www.sa.gov.au/boatingmarine)

## Answers to self-check questions

Chapter 1: **1. B 2. A 3. B 4. A**

Chapter 2: **1. C 2. B 3. D 4. D**

Chapter 3: **1. B 2. D 3. B 4. C**

Chapter 4: **1. A 2. B 3. D 4. C**

Chapter 5: **1. A 2. D**

Chapter 6: **1. A 2. C 3. B 4. A 5. D 6. B 7. B**

Chapter 7: **1. B 2. A 3. B 4. A 5. C 6. A**

Chapter 8: **1. C 2. D 3. D**

Chapter 9: **1. B 2. D 3. E**

Chapter 10: **1. A 2. B 3. A 4. C**

Chapter 11: **1. C 2. B 3. A 4. B 5. B**

Chapter 12: **1. C 2. A 3. C**

## Acknowledgements:

DPTI gratefully acknowledges the support and assistance of both state and interstate marine agencies; Surf Life Saving SA, St John South Australia and Fire Protection Association Australia.